

Welcome!

A sincere welcome from all of us at Petitti Garden Center! We're glad to have you on board, and we're eager to get you started with your training.

We want you to excel at your position within the company, so we've put together a training agenda that is specific to your role at your store. The training modules that you're assigned serve two purposes. The first is to introduce you to our Customer Service based culture through a program called Profitivity. The second is to familiarize you with the terminology and computer software that is used throughout the company, which is called Eagle. This will also acquaint you with some tasks that are associated with your role at your store. You will also receive hands-on training with someone in your department once you get started.

The training content is in the form of on-screen documents and videos. In order to maximize your training experience, we recommend you complete 1-2 pieces of training content on each of your work shifts. If you find that it's challenging to complete, work with your Supervisor or Store manager to come up with a plan. They will be monitoring your progress so be sure to communicate any needs or concerns.

The Training on Demand site can be used as a reference hub for training resources even after your initial training is completed. You can login to the site to review training content at any time whether it is re-watching a video course or accessing a PDF from the resource Library.

As additional assignments and training content become available, you will be notified by your supervisor or Office personnel. The more knowledge you have, the easier your job will become!

If you have questions regarding Training on Demand, please let your Supervisor or Store Manager know. Or you can contact Marie at the Corporate Office at mms@petitti.com.

Again, welcome to the team! Let's get started!