What's New in Eagle Release 34

There are a lot of exciting new features in Eagle Release 34. Read on to find out more about the latest features and enhancements.

Objectives

- Inventory Management
- Accounts Receivable
- Purchasing and Receiving
- Miscellaneous
- Telecom and Large Accounts

Inventory Management

- The *Items List Viewer* now has a new column - **Mango Count Type** to enhance filtering and analysis. Just right-click on the grid, choose **Select Columns to View,** and enable the **Mango Count Type** checkbox to view the column in the grid.

- Now, you can search for items using the manufacturer part number in the *Inventory Maintenance Viewer.* This enhancement brings you more options to filter your inventory data based on your search criteria.

  To use this enhancement, you must set options **2111 – Smart lookup by Mfg Part# displays Item SKU List Dialog** and **3041 – Smart item lookup by SKU, UPC, Mfg Part#** to Y.

  After you enable the two options, type in a manufacturer part number in the **SKU** field and press Enter. The *Item SKU Lookup* dialog will display a list of items with the matching manufacturer part number. When you select an item in the dialog and click OK, the selected item appears in the *Inventory Maintenance* window.

- The *Promotion History Viewer* now displays all six location codes in the grid. Right-click on the grid, choose **Select Column to View,** enable the checkboxes of the location codes, and select **Apply** to view the columns in the grid.

Accounts Receivable

Now, when you set option 2086 – Enforce all Transactional Security card entry methods to E (Enhanced), you can process credit card payments in Customer Maintenance using your PIN Pad.

To use this enhancement and access the PIN Pad, you must set the following options to Y:

- 1612 – Allow barcode scanning in applications other than Point of Sale
- 1613 – Allow barcode scanning in Customer Maintenance and all its functions
- and the security bit
- 1156 – Access to Card payments

EPICOR

Note: Regardless of how you set these options, you can access the Credit Card Payment dialog in the CARD Viewer.

Purchasing and Receiving

- The Buyers List grid now has two new columns to provide better data analysis: POS Reference and POS PO Number.
  Enable these from the right-click menu – **Select Columns to View.**

- The Receiving Report Enhancement now displays the **Alternate PO Number** in the From/To tab.
  This field is important when doing large pass-through or direct orders. When individual orders are generated for each store, the original purchase order number is retained here so that you can tell that they all came from the same original order.

Miscellaneous

- The **Dispatch Delivery Management System** now has a new option 8890 – Send Order Quantity Available when sending Eagle order updates to DDMS. Setting this option to Yes displays the actual item quantity available for loading and delivery in the **DDMS Order detail** and **DDMS pick sheet**.

  This makes it easier for the staff while loading delivery vehicles as they will no longer be looking for merchandise that is not available.

- We added two new alerts when you apply a discount or a promotion at POS to receive notifications of unauthorized discounts and promotions.

  To use the new alerts, you must enable the following options:

  - 3481 – Record POS Discount Attempted and

  - 3482 – Record POS Promo Attempted

  Set **Receive Alert?** To Y to receive alerts. To receive alerts in an email, set the **Receive Email?** column to Y. To receive alerts in text, set the **Receive Text?** column to Y.

  Once you enable these options, when a discount using (Ctrl-D) or promo using (Ctrl-P) is applied at POS, the user will receive an alert.

Telecom and Large Accounts

- We made it easier for Ace retailers to find reward certificates while processing transactions at POS with new options *2104 Ace Loyalty – Available Reward SKU Lookup* and *8880 Ace Rewards Coupon Web Validation Enabled?*

  You must enable option 8880 to use option 2104. Option 2104 has two settings: Manual (M) and Automatic (A).

  With option 2104 set to Manual, the system displays a Certificates button in the Ace Rewards window which you can select to view the customers' rewards.

  With option 2104 set to Automatic, the system displays the customers' rewards after you enter their loyalty number.

- For DiB users, we added a Centrally Stocked indicator that lets you view the total item quantity available in RSC. This eliminates the need to contact RSC to determine the availability of item stock. This link is available in **Catalogs**, **Inventory Maintenance**, and **Purchasing and Receiving**.

- We added an option for Do it Best retailers to view up-to-the-minute quantities for items in the Catalog, Inventory Maintenance, and Purchasing and Receiving screens. The new option is *2108 – Enable DIB Real Time RSC Quantity Lookup*. You must set the option to Y to view current item quantities in RSC.

  In the **Catalog** screen, the RSC quantity on hand is displayed in the RSC Qty column in the Central display. You can invoke the Central display using the RSC quantity link.

  In **Inventory Maintenance**, you can view the RSC quantity on hand display using the RSC quantity link or use the new Misc Menu choice D – Lookup RSC QOH.

  In **Purchasing and Receiving**, you can view the RSC quantity of hand using the RSC Quantity link or the **Misc menu option G – Lookup RSC QOH**.

- The L34 release now allows EJD stores to display quantity on hand from a store's assigned RSC.

  To use this feature, you must enable option *1064 – EJD Telecomm on System* and you must have Eagle version 34.0 or higher. To learn more about how to use this feature, refer to the What's New in Eagle 34 documentation.

Recap

For more information on this release, please review the following resources:

- Epicor Learning Center

- Help documentation found within the system.

- The Eagle Release 34 New Features Documentation.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.

EPICOR

Corporate Office
804 Las Cimas Parkway
Austin, TX 78746
USA
Toll Free: +1.888.448.2636
Direct: +1.512.328.2300
Fax: +1.512.278.5590

Latin America and Caribbean
Blvd. Antonio L. Rodriguez #1882 Int. 104
Plaza Central, Col. Santa Maria
Monterrey, Nuevo Leon, CP 64650
Mexico
Phone: +52.81.1551.7100
Fax: +52.81.1551.7117

Europe, Middle East and Africa
No. 1 The Arena
Downshire Way
Bracknell, Berkshire RG12 1PU
United Kingdom
Phone: +44.1344.468468
Fax: +44.1344.468010

Asia
238A Thomson Road #23-06
Novena Square Tower A
Singapore 307684
Singapore
Phone: +65.6333.8121
Fax: +65.6333.8131

Australia and New Zealand
Suite 2 Level 8,
100 Pacific Highway
North Sydney, NSW 2060
Australia
Phone: +61.2.9927.6200
Fax: +61.2.9927.6298