

Point of Sale Overview

Speed and simplicity are built right into Propello Point of Sale. The name of the game in retail is to get your customers into the store and through checkout while delivering the best shopping experience.

Objectives

- Point of Sale Workflow
- Training and Onboarding
- Offline Access

Point of Sale Workflow

Good inventory management involves the buying and selling of goods.

The cost you purchase something for, affects the price you sell it at.
And in turn, affects your profit.

Propello point of sale helps ensure the selling portion of this equation is fast and easy.

Customer account data is stored so you can track purchase history and items are easily located with the search function or the quick find grid.

Tax exemptions and merchandise returns can be tightly controlled by role permissions to reduce errors and potential fraud.

You can accept a wide range of payments including gift cards, accounts receivable charges and special order deposits.

Payment types are organized by register.

You create the look of your receipt and invoice output and the customer can determine if they need a printed copy or not.

Quantity on hand is immediately updated when you finish each transaction, so your inventory value is up to date.

Accurate quantity on hand, versatile printing options and payment flexibility adds up to happy customers and a real-time picture of your business.

Training and Onboarding

When you have a question, you want a quick answer.

In-product help gives you plenty of options to learn about point of sale set up, use and best practices.

The help menu is available on every page including where you process transactions.

Step by step guidance is available in the form of videos, documentation and guided learning flows.

Just search for a keyword.

New employees will have a customized list of getting started tasks to follow so that they can quickly get up to speed.

As they complete each one, it is checked off their list.

Offline Access

Customer satisfaction is job one.

Offline point of sale means that you can continue business as usual even when the Internet is down.

The Offline POS feature will log into a local 'Cloud in the Store' (NUC) via a specified IP address.

You can bookmark this IP address in your browser or create a desktop shortcut and seamlessly continue your POS transactions even when the internet is down.

There are documents and videos available to help you set up and use offline point of sale.

Recap

POS activity is a key factor in the success of your business.

Propello offers an integrated workflow to make sure you are satisfying customers and optimizing your profit margins.

Videos, documents and guided learning flows related to POS are always available.

And offline capability means that you are always ready for business.

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