Setting Up Companies, Stores, and Regions

Defining your business entity begins with your company name and contact information. That company may or may not consist of several store locations. And those stores might need to be organized into regions or store groups.

In this course, we show how to set up a company, a region, a store, and a store group.

Objectives

- Set Up a Company
- Set Up a Region
- Set Up a Store
- Set Up a Store Group

Set Up a Company

From the main screen, select the *Admin* icon and choose Organization Maintenance. Epicor creates an initial company, region, and store when you purchase the software.

Select Company and then choose the Add icon.

Enter a company name and company number associated with the company. The company number may contain up to six digits.

Select Save to save the company.

Add the company address. Fill in the required information denoted with the red asterisk.

The Address Description could be location or type. For example, the location may be most familiar to employees as something like *the old warehouse* or the former bank building.

Toggle the *Primary* switch to yes if the address you entered is the company primary address.

When finished, select OK, then choose Save to save the changes.

Once saved, the address displays in the Company Address section.

Set Up a Region

1

From the main screen, select the *Admin* icon and choose *Organization Maintenance*.

Select Regions. Choose the Add icon on the Regions page to add a region.

On the Add New Region window, use the drop-down list in the *Select Company* field to choose a company and then enter a Region name.



November 23, 2021

For example, if you have 10 locations and 3 are in the Northwest part of the state, you can name your region accordingly.

If you already have stores set up, select them from the drop-down list.

Every store should have a region assigned to it. This is used primarily for reporting purposes. You cannot add stores already assigned to different regions.

Choose OK.

Select Save to save the changes.

Set Up a Store

From the main screen, select the Admin icon and choose Organization Maintenance.

Select Stores and choose the Add icon to display the Add New Store page.

Fill in the required information denoted with the red asterisk.

Enter the default point-of-sale customer name.

For example, entering Cash Customer for walk-in customers shows this name on the point-of-sale screen.

Enter the *Default Location Code for Receiving*. This may be your receiving dock or a staging location in your warehouse used to unpackage items before putting them away in their normal storage locations. The *Default Location* only applies when receiving items with blank location codes.

Select Save & Add More to add more stores.

When finished, select *Save & Edit* to save and proceed to the Edit section.

The Edit section opens to the Store Information tab. Update this information as necessary.

To add store addresses, select the Store Address tab and choose the Add icon.

On the Add Store Address page, fill in the required information denoted with the red asterisk.

Enable the *Primary* toggle switch if the address you entered is the primary address of the store.

When finished, select OK.

On the Store Hours tab, select the time zone from the drop-down menu, toggle the *Closed?* switch for days the store is closed, and then enter the regular hours for the store.

When finished, select Save.

Set Up a Store Group

Add a store group if you want to categorize your stores.

For example, you can have Chicago Area Stores to categorize all the stores in this region.

From the main screen, select the Admin icon and choose Organization Maintenance.

Select Store Groups.



2 November 23, 2021

Select the Add icon to display the Add New Store Group page.

In the Store Group Name field, enter a name for the group.

Store Group Names must have at least two characters.

Select the stores to add to this group from the drop-down menu.

When finished, choose Save.

Recap

As you can see, setting up companies, regions, stores, and store groups are straightforward processes.

For more information on these and other topics, refer to online Help.

In this course, we showed how to set up a company, a region, a store, and a store group.



3 November 23, 2021

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication. The usage of any Epicor software shall be pursuant to the applicable end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, and are trademarks of Epicor Software Corporation, registered in the United States and other countries. All other marks are owned by their respective owners. Copyright © 2021 Epicor Software Corporation. All rights reserved.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.



Corporate Office

804 Las Cimas Parkway Austin, TX 78746

USA

Toll Free: +1.888.448.2636 Direct: +1.512.328.2300

Fax: +1.512.278.5590 Latin America and Caribbean

Blvd. Antonio L. Rodriguez #1882 Int. 104 Plaza Central, Col. Santa Maria Monterrey, Nuevo Leon, CP 64650

Phone: +52.81.1551.7100 Fax: +52.81.1551.7117

Europe, Middle East and Africa

No. 1 The Arena Downshire Way Bracknell, Berkshire RG12 1PU United Kingdom

Phone: +44.1344.468468 +44.1344.468010 Fax:

Asia

238A Thomson Road #23-06 Novena Square Tower A Singapore 307684

Phone: +65.6333.8121 +65.6333.8131 Fax:

Australia and New Zealand

Suite 2 Level 8. 100 Pacific Highway North Sydney, NSW 2060 Australia

Phone: +61.2.9927.6200 +61.2.9927.6298 Fax: