

Welcome to Epicor Learning Center

Welcome to Epicor Learning Center. We are so glad you're here!

This is the first step to get the most out of your Epicor software. I want to be sure you feel comfortable with navigation and functionality, so let's spend a few minutes together getting acquainted.

These are the topics we want to talk about first.

Use the home button to jump to this menu at any time. The reload button will start the current topic over. The back button will replay the previous topic. and the next button will jump to the next topic. You can press next now or select an option to learn more about each topic.

Ready to get started? Ok, here we go!

Signing In

The system administrator for your site was given credentials to log in and has the ability to add new users.

As new users are added, they receive an email with their credentials.

While you can access Epicor Learning Center from assignment emails, you can also access it directly. Store [this link](#) as a favorite for quick access.

Enter your Sign In name and Password and press Sign In.

If you ever forget your password, use the Sign In Help option.

I know mine so I'll log in and check out the Home page!

Tour of the Home Page

Now that we've logged in, let's discuss what's here. Notice the various information cards?

Featured content gives you a quick link to new videos or important updates

This card is a link to your assigned agendas.

The full catalog can be opened and searched here by individual courses or here by category.

This section has your individual assignments and shows the date that they're due and what type of content it is.

I'll click this course to open the Assignment Detail page.

A detailed description is provided, and I can use this button to view the course now. When I have watched it all the way to the end, it will be removed from my open Assignments and added to my Transcript.

Agendas

To help make sure you are comfortable using Epicor Learning Center we have created three agendas to get you up to speed. Agendas are a training path designed to help you proceed toward system knowledge.

Depending on your permissions, you will be assigned the content related to a learner, an education administrator or a system administrator.

To locate these agendas, even if they are not assigned, navigate to Course Catalog and then Quick Views.

Open Agendas and then expand the Role drop down list. Dependent on your permissions, you may see one, two or all of these. Select one, then click Search and you will see them appear in the results below.

Clicking the name will open the agenda details. This is the order you should take the content in for the best results.

All permissions have the ability to assign this agenda to themselves and administrators can assign it to other users. Epicor Learning Center uses smart assignment logic to only assign content that you have not previously completed.

Now that we have been introduced, we want to tell you again how happy we are to have you here. Take some time to complete your assigned Agendas and get familiar with Epicor Learning Center.

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication. The usage of any Epicor software shall be pursuant to the applicable end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, and are trademarks of Epicor Software Corporation, registered in the United States and other countries. All other marks are owned by their respective owners. Copyright © 2021 Epicor Software Corporation. All rights reserved.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit www.epicor.com.

EPICOR

Corporate Office

804 Las Cimas Parkway
Austin, TX 78746
USA

Toll Free: +1.888.448.2636
Direct: +1.512.328.2300
Fax: +1.512.278.5590

Latin America and Caribbean

Blvd. Antonio L. Rodriguez #1882 Int. 104
Plaza Central, Col. Santa Maria
Monterrey, Nuevo Leon, CP 64650

Mexico
Phone: +52.81.1551.7100
Fax: +52.81.1551.7117

Europe, Middle East and Africa

No. 1 The Arena
Downshire Way
Bracknell, Berkshire RG12 1PU
United Kingdom

Phone: +44.1344.468468
Fax: +44.1344.468010

Asia

238A Thomson Road #23-06
Novena Square Tower A
Singapore 307684

Singapore
Phone: +65.6333.8121
Fax: +65.6333.8131

Australia and New Zealand

Suite 2 Level 8,
100 Pacific Highway
North Sydney, NSW 2060

Australia
Phone: +61.2.9927.6200
Fax: +61.2.9927.6298