

Eagle for the Aftermarket Obtaining General Release Software

Eagle for the Aftermarket General Release software is available on an Epicor sftp site.

NOTE: if using ECD to update Eagle software, downloading the software is NOT required.

Before you begin you will need to know the EOS version of your Eagle server (see the appendix for instructions). You will need blank CDs. If your Eagle server is EOS3 you will also need blank DVDs for the server software. You will need a sftp client loaded on your PC.

1. **Connect to the sftp site.** Windows operating system does not natively support sftp. To connect to the site you will need an sftp client. There are several sftp clients available online, for example FileZilla or WinSCP. Once you have an sftp client installed onto your PC, connect to the Epicor sftp site using the following credentials:

The site is: sftp.epicor.com

The port is: 22

The user is: eftamcs

The password is: J1eF5z8n

NOTE examples of sftp client setup in the appendix.

2. **Download the correct software.** Change to the “Current General Release” folder. Download the, [What’s New Rel 29](#), the [Auto Eagle Update Guide 29.0](#), and the entire [EOS2](#) or [EOS3](#) folder, based on which EOS your Eagle server has, to your PC.

The current general release is in the “Current General Release” folder. There are two folders, EOS2 and EOS3, which both contain the Eagle Client Software, Eagle Server Software (either EOS2 or EOS3 depending on which folder), Compass, LaserCat3 PEDS and LaserCat3 Client. The software is split out this way for simplicity.

NOTE for previous releases see the appendix.

3. **Burn media.** Burning from an .iso image means using software to create an install disc with the exact file set for an Eagle install. It is NOT copying the .iso file to the CD or DVD. Windows Disc Image Burner (which is native on Windows 7) can be used to burn the media. Burn the Eagle EOS2 server software to CD. Burn the Eagle EOS3 server software to a DVD. The EOS3 server software is too big to fit on a CD, so it has to be put on a DVD. NOTE the Eagle for the Aftermarket client software is now a setup.exe file. Copy the setup.exe to a CD or to the eConnect master and use eConnect 3.385.1 or newer to distribute.

NOTE example of using windows disc image burner in the appendix.

4. **Label Media.** Since each disc is specific for the client or server it is best practice to label them with **server** or **client**, **software level**, and **date stamp** from the sftp site.

5. **Verify Media.** It is best practice to verify the integrity and readability of the server disc once it’s created. Insert the CD or DVD into your Eagle server and use the **OSPREY** Utility: **CDCHECK**.

Please contact Customer Support if you have any questions.

Appendix.

Determining which version of EOS is installed on an Eagle Server.

Run the OSPREY utility PCO. EOS2 is OS 21 and will show an OS: 21.#### in PCO, EOS3 is OS 22 and will show an OS: 22.#### in PCO.

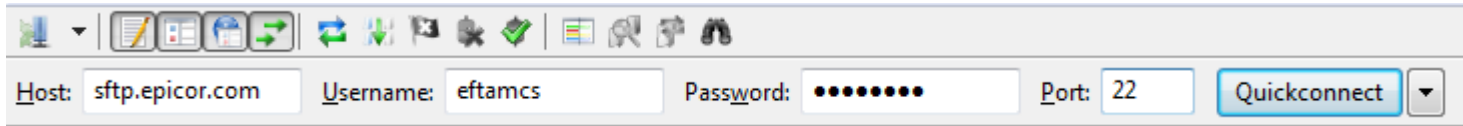
EOS2

```
Show PCO Level
SYSTEM SOFTWARE PCO's
  Programs : 33.2305.078
  OS : 21.0559
      eosbin : 21.0553
      master : 21.0560
      mpatch : 21.0560
SOFTWARE PACKAGES
  Eagle FAX Release 3.05
SOFTWARE PATCHES
```

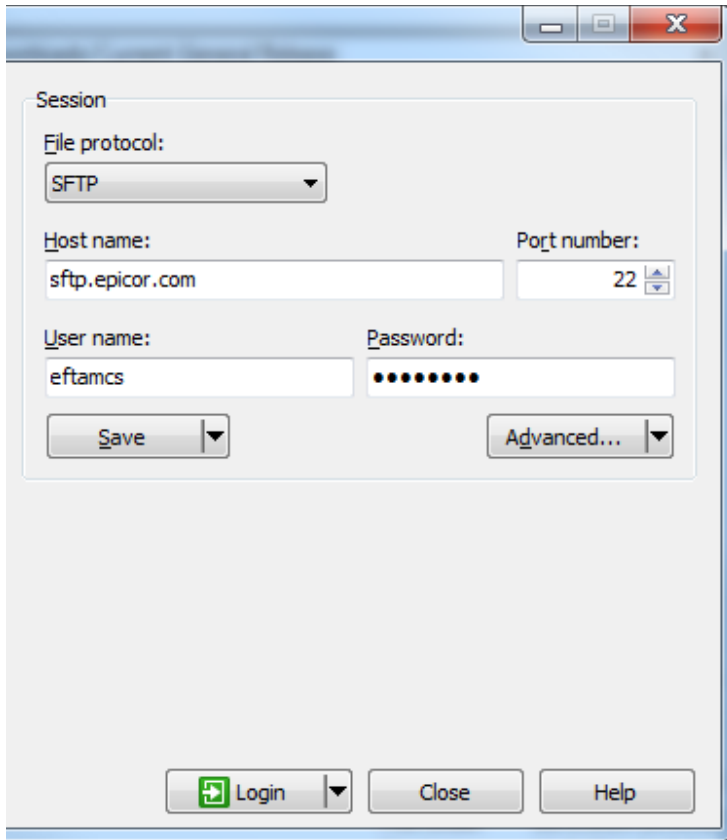
EOS3

```
Show PCO Level
SYSTEM SOFTWARE PCO's
  Programs : 33.2305.078
  OS : 22.0365
      eosbin : 22.0313
      master : 22.0346
      mpatch : 22.0346
SOFTWARE PACKAGES
  Eagle Credit Authorization 4.1
SOFTWARE PATCHES
```

Example of the setup to connect to the sftp site using a sftp client



A screenshot of a software toolbar containing several icons. Below the icons are four input fields: 'Host:' with the value 'sftp.epicor.com', 'Username:' with the value 'eftamcs', 'Password:' with a masked field of ten dots, and 'Port:' with the value '22'. To the right of these fields is a blue button labeled 'Quickconnect' with a dropdown arrow.



A screenshot of a dialog box titled 'Session'. It contains the following fields and controls:

- 'File protocol:' dropdown menu set to 'SFTP'.
- 'Host name:' text box containing 'sftp.epicor.com'.
- 'Port number:' spinner box set to '22'.
- 'User name:' text box containing 'eftamcs'.
- 'Password:' text box with a masked field of ten dots.
- 'Save' button with a dropdown arrow.
- 'Advanced...' button with a dropdown arrow.
- 'Login' button with a green icon and a dropdown arrow.
- 'Close' button.
- 'Help' button.

Current General Release folder on the sftp site

Remote site: /downloads/Current General Release

- downloads
 - Current General Release
 - eConnect 3.385.1
 - EOS2
 - 29.0 Eagle Software
 - Dynamic Updates 1.00.38
 - Eagle Auto Compass 14.0.0.4395
 - LaserCat3 Client 3.9.00.14
 - LaserCat3 PEDS 3.9.0.37
 - EOS3
 - 29.0 Eagle Software
 - Dynamic Updates 1.00.038
 - Eagle Auto Compass 14.0.0.4395
 - LaserCat3 Client 3.9.00.14
 - LaserCat3 PEDS 3.9.0.37
 - Other
 - Previous Releases

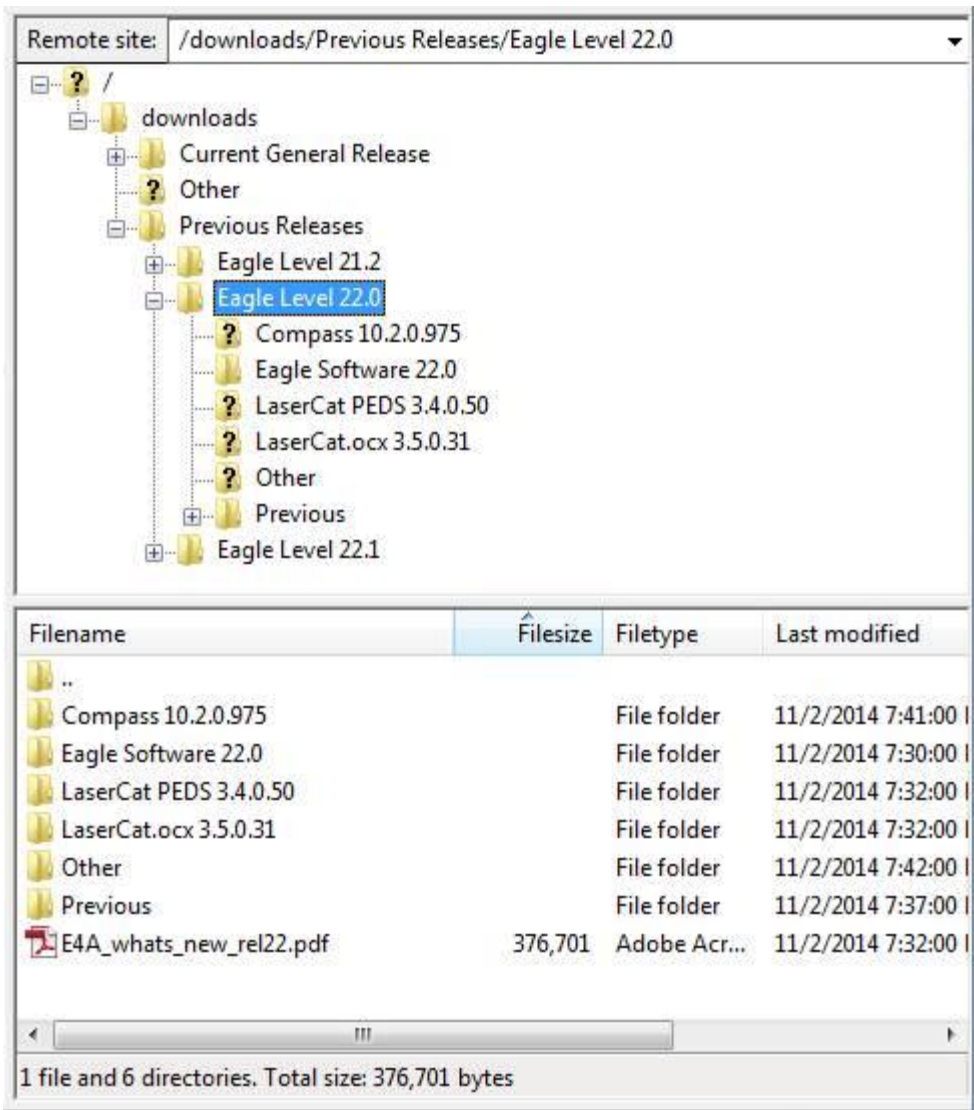
Filename

- ..
- eConnect 3.385.1
- EOS2
- EOS3
- Other
- 500-20226 Whats New Rel 29.pdf
- 500-20230_update_guide_rel29.0.pdf

Previous Releases

The most recent releases are uploaded to the “Previous Releases” folder.

The previous releases are not broken out by OS Level , both EOS2 and EOS3 software are in the “Eagle Software (version number)” folder. Download only the server software that matches the OS on the Eagle server.



Remote site: /downloads/Previous Releases/Eagle Level 22.0

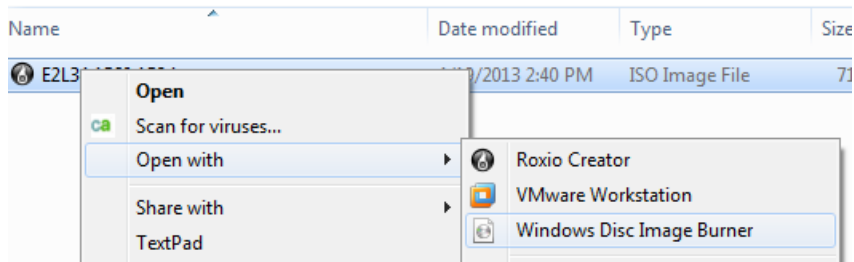
- downloads
 - Current General Release
 - Other
 - Previous Releases
 - Eagle Level 21.2
 - Eagle Level 22.0**
 - Compass 10.2.0.975
 - Eagle Software 22.0
 - LaserCat PEDS 3.4.0.50
 - LaserCat.ocx 3.5.0.31
 - Other
 - Previous
 - Eagle Level 22.1

Filename	Filesize	Filetype	Last modified
..			
Compass 10.2.0.975		File folder	11/2/2014 7:41:00 I
Eagle Software 22.0		File folder	11/2/2014 7:30:00 I
LaserCat PEDS 3.4.0.50		File folder	11/2/2014 7:32:00 I
LaserCat.ocx 3.5.0.31		File folder	11/2/2014 7:32:00 I
Other		File folder	11/2/2014 7:42:00 I
Previous		File folder	11/2/2014 7:37:00 I
E4A_whats_new_rel22.pdf	376,701	Adobe Acr...	11/2/2014 7:32:00 I

1 file and 6 directories. Total size: 376,701 bytes

Windows disc image burner

Right click on the .iso file and then click open with then windows Disc Image Burner



Put the media in the drive and click the “Burn” button.

