

## What's New iNet 5.0

The iNet 5.0 update contains enhancements to improve the overall online customer experience and options. Select a topic to see how this update modernizes your store's eCommerce capabilities.

### Topics

- Responsive Template
- Customer Information
- Gift Cards and Transactions
- Google Data Feeds
- Integration to Sygnified

### Responsive Template

Our responsive template's new layout and styling works with any web-enabled device, automatically sizing your site to fit your customer screen.

When viewing it in a web browser on your computer, the page layout is responsive and fits the dimensions of your window and maintains a clean presentation for you.

You know what store you're viewing, because it shows in the corner up here. If you need to change it, select the icon to open a fly-in menu.

Here you choose from other available stores. Your administrator can select which stores customers can see through iNet.

Speaking of customers, they use this same fly-in menu to log in, log out, and even pick which job they are shopping for.

On the left of their screen, while logged in, customers can access their account details and settings, including:

- Balances
- Documents
- Or their Authorized to Charge list.

To view the catalog, customers simply select a department from the main section, or they can use the search and filter options to find what they need.

As they shop, customers see exactly how many items are in their cart up here and, when ready, can checkout.

This just showed the desktop display, but we all shop on our phones and mobile devices.

This is no different! When your customers are on a mobile device, the display is simplified, and any hidden links are added in the slide in menu.

No matter what device their using, navigation is quick and intuitive.

## Responsive Template Update

Do you already use an Epicor Default for your store? Good news! You can now easily convert your site to one not unlike the large online retailers. In iNet select the new Epicor Bootstrap Template “Blueberry”. From there you can modify the colors to fit your branding.

If you already have a customized iNet store, the new responsive design makes it easier for you to make your site yours. Review the help documentation for more information.

## Customer Information

### Export Multiple Duplicates

You can now easily export and print multiple documents at once. On the Documents page, after selecting the desired documents, select one of the export or print buttons. When you choose export, the export runs in the background and sends you an email with the completed documents.

### Loyalty ID and Rewards

Your customers can now view their loyalty ID and available rewards. It’s all right here in the Customer Information screen.

## Gift Cards and Transactions

### Gift Card Updates

With the improved gift card and PIN security, you can now sell, activate and redeem physical gift cards with PIN security. Customers must enter both the card number and the pin during checkout.

When purchasing an online eGift Card, the system now allows customers to pick the date that the eGift Card gets emailed to the recipient. What a great way to plan for a birthday or celebration!

### Scheduled Pickup

During Checkout, Customers can now select a date and time to pickup purchased items. This streamlines online purchases and adds an additional way for you to let your customers shop the way they want!

### Max Quantity to Order

You can now set a Max Quantity to Order for products. This allows you to limit how many of an item a customer can order, and is extremely useful for establishing limits for high demand items.

Find this setting in Advanced Configuration under eCommerce Settings as Maximum\_Order

## Data Feeds

iNet 5.0 includes changes to Data Feeds; the Google Merchant Center Feed now supports the ability to include multiple product attributes for improved visibility in search results.

In the Add/List Feeds, when a product uses MAP feeds, the MAP price is sent in the feed instead of product price.

You have two new settings that control which stores have available inventory in Google Feeds. Availability, and Stores. Adjust them through the Add/Edit feed screen.

Under List Feeds, we removed the Google Feeds wizard, as well as the list physical stores and add stores links. In their place, we added Inventory Availability settings on the 3 local feeds: Google Local Products, Google Local Price Quantity, and Google Merch Center.

You now have two new checkboxes in the catalog:

Include products with no shipping dimensions, which includes all products in the feed. When only products with all three dimensions - Depth, Width, and Height – are included in the feed.

and Include Sell on Google Quantity. When selected, the quantity available displays in the sell on google quantity field in the feed.

In the Merchants center feeds, you'll see that any Item dimensions that are populated in eagle, will now also be included in the feed.

Eagle Depth appears as Google Length.

Eagle Width as Google width

And Eagle Height as Google Height.

You'll notice a new Google Merchant Center – RSS feed Icon for entries in the List Feed. This icon gives you access to a new configuration screen.

The Google Merchant Center feed now includes a new configuration screen for Attributes and Item Groupings.

These let you identify which product attributes are sent to the Google Merchant Center.

Using these, you establish representative items that contain information like color, style and size. This additional data lets customers see all of the product variants available.

When you enable the SCS feature in Eagle, the system automatically configures the attributes as:

Representative – Item\_group\_ID

Attribute – Size

Attribute – Color

What's more is that you can add additional attributes depending on your needs.

## Integration to Sygnified

iNet now integrates with Sygnifyd – a fraud detection and transaction insurance provider –to help your business detect and prevent online fraud. Note that this integration requires subscription to Sygnifyd services.

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