What's New Eagle Release 29.1

Topics

- Point of Sale

- Inventory

- Purchasing and Receiving

- Miscellaneous

- Security

Point of Sale

We created a new Adder Type in Point-of-Sale: Flat Amount w/Qty which allows the clerk to change the quantity for that adder SKU.

For example, when you're selling bags in your store, the clerk can use this adder type to change the number of bags purchased at checkout in point of sale totals.

When the clerk goes into Totals, the new adder appears in the POS Adder Selection list.

They'll select the Adder – BAGQ and they can keep the default value of one or enter a new quantity to post.

The system displays the adder on the receipt.

You must have option 8971 set to A or M to use this adder type.

To support the new Canadian dual-brand card in the US, you'll need to upgrade your PIN Pad device software.

With the Verify PIN Pad Level Check enabled on a station, the system displays a prompt as soon as Point of Sale launches.

You will continue to see this prompt until you either upgrade or turn off the verification flag.

We recommend upgrading your PIN pad device software as soon as possible to ensure the latest requirements install.

We added functionality to adhere to new mandates for keeping customer credit card information on file.

Card issuers now have more specific requirements for storage and use of credit card data for future purchases and billing.

Merchants must identify when a card is initially stored and subsequent authorization requests.

Eagle for Windows 29.1 automatically triggers these notifications

When a major credit card brand is stored in the customer credit card file, the system sends a zero dollar ($0.00) authorization request to alert the processor that the card information is being stored.

When a major credit card is converted from another system to Eagle for Windows, the system sends a zero dollar ($0.00) authorization request to alert the processor that the card information is being stored on the Eagle system.

When the system uses a stored credit card in the POS Totals dialog box as the payment method on a transaction, the authorization request includes data to indicate the consumer initiated the transaction.

When clerks select a stored credit card from the Misc. Menu option in the POS Totals dialog box, they must use the Initiated By drop down to select if the transaction is merchant initiated or customer initiated. The default is Customer initiated.

The system can then send the appropriate card-on-file indicators with the authorization request.

Merchants who store cardholder information on their system are now required to maintain written authorization and consent from the cardholder.

This agreement must be retained for the duration that the card is stored and be provided to the Card Issuer upon request. You can find an example in OLH.

This signed consent must include the following:

- A truncated version of the Stored Card (last 4 digits), as it may be updated occasionally.

- How the Cardholder will be notified of any changes to the agreement.

- How the Stored Card will be used, such as for future purchases/payment on account, etc.

- The expiration date of this agreement, if applicable.

- The fixed dates or intervals when Recurring Transactions will be processed.

With this release, we enhanced option 1713 – Apply DP pricing when order and special orders are created to include support of punch promotions.

With the option enabled, the system applies the punch promotion when invoicing the order or special order.

Inventory

We added these features in Inventory Maintenance (IMU).

The system now displays the Discontinued and Store Closeout fields in the Primary Vendor column on the Vendor tab.

When information changes in either field, the system automatically updates these fields in this column.

Purchasing and Receiving

We added several enhancements to the accounts payable – purchasing and receiving module.

You have two new options available for electronic payments.

The ACH (automatic clearing house) processing through EFT networks has been improved.

You can now add more than one set of credentials to EFT networks for different stored bank accounts in a multi-store system.

This means each store can have separate bank accounts to pay vendors, requiring different FileCodes set up in the system and multiple AP directories.

The system knows how to send payments based on the store's credentials.

You can now add more than one email address in the Email Address field on the Maintain ACH information in Vendor Maintenance (MVR). Use a semi-colon between emails to list who should receive the ACH information indicated, such as invoice notification.

In this release, you can now process multiple purchase order records at once instead of having to manage them individually.

In the AP Assist Processing Viewer, enable the check boxes for the lines you want to process and set the OK to Finalize flag to Yes when prompted.

Use F6, Display, from the tool bar to launch Change Vendor Invoice information and edit the following fields in the AP Assist Processing Viewer that have been imported from SPEID:

PO Number, Invoice Number, Invoice Date, Discount Date, and Net Due Date.

The new Vendor Duplicates (VDUP) Viewer lets you review and evaluate vendor records to identify duplicates in your system.

You can filter by store, vendor, or contact information type, such as include email, phone, name or address.

In addition, you can launch the viewer from the Eagle Browser Launch bar or by selecting it from the eBrowser Menu.

Deleting vendors through Vendor Maintenance removes them from this viewer.

You can use a utility through Osprey to rebuild a damaged or incomplete Vendor Duplicates file if needed.

Miscellaneous

We added these miscellaneous enhancements for the Eagle 29.1 release.

Use the new Email Audit Viewer (EAUD) to view information for new purchase order and invoice emails.

This includes Invoices, Special Orders, Orders, Estimates, and Credit Memos.

This new viewer lets you sort emails or use a Search to find a particular email transaction.

Additionally, you can use the new Option 1935 "Number of Days to Keep Email Audit Log History" to control how many days you want to keep an email audit trail. The default is 35 days.

In order to use the viewer, you'll need to set Security Bit 1161 "Allow Access to Email Audit Viewer" to Y.

When reviewing customer records, you can now use the Acct Opened After date filter in the Customer Duplicates Viewer to limit the accounts opened after the selected date.

This new feature helps you limit the display results to better manage the duplicate records you may have. Additionally, the following columns were added to this viewer: Loyalty #, Acct Opened, Dup Loyalty #, and Dup Acct Opened.

We included three new menu options to manage these records when launching the Compare screen.

Display Detail launches the viewer for both customer accounts. Then, you can combine the records or keep both depending on your requirements.

The new Loyalty ID column is added to the grid for ease of reviewing.

Combines the selected records and keeps the first customer number.

Combines the selected records and keeps the second customer number.

These buttons are available only if you have launched the Compare Customer screen from the Customer Duplicates Viewer and if the customer records are allowed to be combined.

See the online help for combination rules.

Use the new Option 1949 Acquisitions per Item to Send to FFLCM Without a Serial Number to limit the number of non-serial numbered firearms received that are sent to the FFLCM (Federal Firearms Licensing Compliance Manager).

When receiving firearms in RRP, you can limit the number sent without a serial number to the acquisition queue in FFLCM depending on your business needs.

The default is 100.

You can now launch Eagle Chat from the Eagle Browser to connect directly with the Eagle Advice Line Agent.

The new Andersen Window Intelligent Quote Plus (IQ+) import format has been added to the Eagle Andersen import.

The IQ+ import files are uploaded using XML and are fully supported in addition to the current iQ Desktop version file import.

Use the new Maintain Product Types and Maintain Accessory Types options on the Miscellaneous Menu of the POS Anderson Import Viewer to identify the types to use. These must match exactly to the import PROD field in the XML file.

Security

We updated the system with these security bits:

Security Bit 1161 – Allow access to Email Audit Viewer

and Security Bit 1163 – Access Vendor Duplicate Viewer.

Both default to N.

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