

# What's New Eagle Automotive Release 28.1

## Topics

- POS Enhancements
- Serial Number Enhancements
- Inventory Enhancements
- Purchasing and Receiving Enhancements
- Telecommunications/National Account Enhancements
- Miscellaneous and Security Enhancements

## POS Enhancements

Eagle release 28.1 includes a variety of Point of Sale enhancements.

Two new options impact Destination Tax:

Option 1854 Prompt Clerk for In-Store Pickup? and Option 1855 Default answer for Is this an In-Store Pick-up?.

With these options, you can indicate whether the transaction is an in-store pickup that should be taxed at the local store tax rate rather than at the tax rate based on the shipping zip code destination.

We added an In Store Pickup field in the Shipping Options / Ship Via dialog.

Set this field to Yes if you want to reset the header tax code.

You can access Shipping Options using the Ship Via hotlink on the big header, the Shipping menu option M - Shipping Options from the mini header or from the Finish Order Totals menu option M - Ship Via.

You'll need to have option 1024 - Destination Tax on System set to Yes for these to work.

Also keep in mind that Eagle excludes Returns and Transfers from the in-store pick-up prompts.

Now you can use the CARD viewer to view the Fallback (F or f) Card Entry Mode.

The Fallback Card Entry Mode occurs when a credit card is inserted 3 times but can't read the chip. After this, the Pin Pad allows you to swipe the card.

Eagle indicates this Fallback card entry mode with capital letter F, and a Fallback Encrypted mode with a lowercase f.

It also highlights Rejected Store and Forward transactions and any declined or partially approved offline transactions on the CARD grid.

Offline Point of Sale offers new Option 1872 Enable Stand-In Credit Card processing.

When you set the option to O, you can allow transactions below a specified amount for automatic offline approvals without being prompted and resubmit later as a deferred authorization.

When a transaction total is less than the amount specified in option 5418, POS will accept the card information and continue as if the transaction was approved.

If a transaction exceeds the floor limit of option 5418, a prompt displays to handle additional approvals.

The new E4W Option 1873 - Maximum amount allowed for Offline card processing allows you to limit the credit card amount that can be approved in an offline state. This is a hard ceiling amount that cannot be exceeded for a single transaction without an on-line approval from the card issuer.

Eagle now allows you to print the Lot Name on POS Flex-Labels. Look for the Lot Name field under the Detail Field category.

## Serial Number Enhancements

If you're a multi-store user, you can mark serial numbers as unavailable during the request and shipping stages of a transfer.

This prevents selecting serial numbers on a transaction that are in transit until the transfer is complete.

You control this setting with Option 1851 Set serial Number available status to N during a Transfer between stores.

While in the Serial Number viewer, you can also launch the Purchase Order Archive Viewer.

This lets you see the PO and information connected to that serial number.

## Inventory Enhancements

We've made a couple Inventory enhancements to the Bin Labels Report and the Purchase History Viewer.

When you set up the Bin Labels report you can now select the new Date of Last Price Change range criteria.

Use the Bin Label Report for the Inventory File and set the Date Last Price Change field on the From To screen.

This allows you to search for items that have had price changes during the selected range.

You can now access columns for Retail and quantity on hand in the Purchase History Viewer.

These display the current inventory data for products.

## Purchasing and Receiving Enhancements

Eagle release 28.1 contains several enhancements in Purchasing and Receiving.

While using the Receiving Documents Report, you can now select a new Update Prices option, N – Do Not Update Mfg Vendor Cost.

This option prevents Eagle from updating the Mfg Vendor Cost when finalizing the report.

The Modify Purchase Order (MPO) function has three additions.

You now have control over who can add items to a Purchase Order without a SKU.

Use security bit 1005 to manage this permission.

While using the Modify Purchase Order grid, you can access a new column called Date Last Rcpt.

You will see a new choice in the MPO Posting Menu: O-View PO Details. It lets you launch the PO Details Viewer for the PO# you are working on.

While in the Purchase Order Detail Viewer, you can now view all six locations for an item in the Location Codes dialog. To open the dialog, select the Loc 3 hyperlink available in the viewer grid. This hyperlink only appears if there are more than three listed locations.

With our enhancements to AP Assist, you can now import the Freight Amount, and other Charge Amount(s) from a scanned invoice to the Received amount.

You have two new options that help control this.

Set option 1823 to Yes if you want to add the freight amount from the vendor invoice to the received amount from Advanced Receiving.

When you post the invoice from AP Assist to Advanced Receiving, the RV Freight amount updates the previous amount.

Option 1867 works the same way, just with other charges, rather than freight.

Licensed Option 1704 is required to take advantage of these new AP Assist options.

We added new columns to the AP Assist Processing Viewer for freight and other charges to reflect these additions.

There's a new choice for E4W option 9823, B – Both.

Select this to change a purchase order's due date from a Normal PO to a Future PO based on option 104 – Number of days before a future PO quantity becomes current.

This changes a PO type of Future to Normal or vice versa depending on the due date and the number of days set on option 104.

Another Purchasing and Receiving enhancement with this release is that Change Customer Number (CCN) you can now change a customer with an Asterisk to a new number without it.

## Telecommunications/National Account Enhancements

We have a handful of enhancements regarding Telecommunications and National accounts, specifically in relation to Ace Hardware.

Eagle can now accept acehardware.com transactions canceled by a customer.

The new Emery Jensen Distribution (EJD) Catalog is now available for EJD customers and Emery customers who have converted to EJD.

Refer to Acenet for more information.

In addition, the EJD PO transmission now supports promotion purchase orders. Enter the three-digit promo packet code from EJD in the Reference field of MPO.

When you send the PO from Eagle to EJD using Electronic Purchase Orders (EPO), it sends the promotion packet, telling EJD that this is a promotion order.

It's important to note that you can apply only one promotional packet to a purchase order. You'll need to create separate POs for multiple packets. You'll also need to keep items that are not part of a promotion separate from a purchase order with a promotion package.

EFM now updates the vendor terms code to Ace Dropship vendors in the Accounts Payable tab of Vendor Maintenance.

EFM processing creates the payment terms code and displays it in the terms code dropdown.

Ace Rewards Lookup by Phone Number has a few new enhancements:

Customers can now use the PIN pad to enter their phone number instead of the clerk scanning or typing it in.

Once a phone number is entered, it displays in subsequent prompts.

The CANCEL button from any of the dialogs exits the Ace Rewards lookup processing back to POS.

## Miscellaneous and Security Enhancements

We've made a few miscellaneous enhancements and added a new security bit for Eagle Release 28.1.

You now have options to require Multi-Factor (two-step) authentication for logging into Eagle applications. This is mainly for users with high-security logins who can view or change sensitive data in Eagle.

Control these settings using options 1862, 1863 or 1864.

You can use the new option 3296 – Record PO Finalized Alerts to record and alert when a purchase order is processed and deleted by Receiving Report (RRP) Finalize or has become obsolete and deleted by the Purchasing Information Report (RPP).

The alert notifies you when a PO is finalized and completed using RRP option F.

The ESTU integrator now has ability to create a new SKU for Special Order (S/O) in the inventory file and post it to the Eagle POS transaction created by the import.

Use Options 1870, and 1871 to control this!

Last of all, the new security bit 1005 enables you to add an item to a Purchase Order even if it doesn't have a SKU.

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