

Welcome to Eagle Release 28.1 (server Level 40). This document summarizes the new features and enhancements. Use the red links below to take you to a particular section of this document (POS, Inventory, etc.).

Note: It is highly recommended that Eagle Analytics users upgrade to Compass 14.0.0.4395 or higher when upgrading to Eagle Release 28.1.

eConnect 3 users – you must be on version 3.371 or higher before you can upgrade to Release 28.1.

500-20223 What's New for Level 28.1 © 2019 Epicor Software Corporation. All rights reserved. Epicor, the Epicor stylized logo design, Eagle, and Epicor Eagle are registered trademarks of Epicor Software Corporation. All other trademarks are property of their respective owner. Page 1

<u>POS</u>

Serial Number Tracking

Inventory

Purchasing and Receiving

Accounts Payable/General Ledger

<u>Miscellaneous</u>

Security

500-20223 What's New for Level 28.1 © 2019 Epicor Software Corporation. All rights reserved. Epicor, the Epicor stylized logo design, Eagle, and Epicor Eagle are registered trademarks of Epicor Software Corporation. All other trademarks are property of their respective owner. Page 2

POS

- LaserCat PEDS now provides consistent description lookups. Previously, certain lookups may report no items found when there actually were matching items.
- 'Destination Tax Enhancements With new Option 1854 "Prompt Clerk for In-Store Pick-up?_and new Option 1855 "Default answer for "Is this an In-Store Pick-up?" you can now indicate whether the transaction is an in-store pickup that should be taxed at the local store tax rate rather than at the tax rate based on the shipping zip code destination. Both options have the domain of system, store, user and terminal.
 - A new In Store Pick-Up field is now available in the Shipping Options / Ship Via dialog. Set this field to Yes if you want to reset the header tax code. You can access Shipping Options using the Ship Via hotlink on the big header, the Shipping menu option M Shipping Options from the mini header or from the Finish Order Totals menu option M Ship Via.

Notes:

- This functionality requires existing Option 1024 "Destination Tax on System" set to Yes.
- Returns and Transfers are excluded from the in-store pickup prompt.
- CARD Viewer These enhancements have been made to the CARD Viewer:
 - The Fallback Card Entry Mode (F or f) is now available in the CARD Viewer. This card entry mode occurs when a credit card is inserted 3 times, but the chip cannot be read, and the PIN Pad allows the card to be swiped.
 - F = Fallback
 - F = Fallback Encrypted
 - Offline transactions that are declined or partially approved are now highlighted in the CARD grid.
 - "Rejected SAF" (Store And Forward) transactions are also highlighted. A Rejected SAF transaction is one that approved in POS but failed when processed later. Typically, this is caused by a mistyped card number.
- Offline Point of Sale (POS) Enhancements:
 - Stand-In Credit Card Processing Visa has made a change to the Operating Regulations which could result in unauthorized forced transactions being rejected and subject to chargebacks. Since all Offline POS transactions are force transactions, a new optional flow for Offline POS was created. This new flow is controlled by Option 1872 "Enable Stand-in credit card processing". If you do not change the option, Offline POS will behave as before and require an authorization

code for all POS transactions.

- With new E4W Option 1872 "Enable Stand-In credit card processing" set to O, the cashier no longer needs to enter an authorization code below a specified floor limit. This allows a transaction to be automatically approved Offline and resubmitted later as a deferred authorization.
- New E4W Option 1873 "Maximum amount allowed for Offline card processing" allows you to limit the credit card amount that can be approved in an offline state. This is a hard ceiling amount that cannot be exceeded for a single transaction without an on-line approval from the card issuer.
- POS Flex-Labels Enhancement A new field "Lot Name" available under the Detail Field category allows you to print the Lot Name on POS Flex-Labels.

Serial Number Tracking

- Store Transfers New option 1851 "Set Serial Number available status to N during a Transfer between Stores" set to Yes allows multi-store users to change the serial number status to unavailable during the request and shipping stage of the transfer. This prevents choosing a serial number that is in transit until it is received by another store.
- Serial Number Viewer (SNV) You can now launch the Purchase Order Archive Viewer from the SNV. This allows you to view the PO and the information associated to the Serial Number.

Inventory

- Bin Labels Report New "Date Last Price Chg" selection criteria is now available in the Bin Labels Report setup for the Inventory File. It allows you to look for item(s) in the selected store(s) where the date of last price change is equal to the date range entered in these fields. To specify the date range, from the Eagle Browser, type RBL in the Launch bar, and press Enter. Select #1 - Inventory File. In the left pane, click the From/To tab and from the Date Last Price Chg drop-down fields, select the required date range.
- Purchase History Viewer Two new columns are now available in this viewer: "Retail" and "Quantity on Hand (QOH)". The data in these columns reflect the current inventory values for that item.

Purchasing and Receiving

- Receiving Documents Report (RRV) A new Update Prices option "N" Do Not Update Mfg Vendor Cost" is now available to not update the Mfg Vendor Cost when finalizing.
- Modify Purchase Order (MPO) Enhancements:

⁵⁰⁰⁻²⁰²²³ What's New for Level 28.1 © 2019 Epicor Software Corporation. All rights reserved. Epicor, the Epicor stylized logo design, Eagle, and Epicor Eagle are registered trademarks of Epicor Software Corporation. All other trademarks are property of their respective owner. Page 4

- A new security bit 1005 "Allow adding items to a Purchase Order without a SKU" now controls the ability of adding items to a Purchase Order without a SKU. Previously, MPO allowed adding a description, quantity and cost of an item with no SKUs.
- A new "Date Last Receipt" column is available for viewing in the MPO grid. To display this column, right-click on the grid columns and click on "Select Columns to View". Select the Date Last Recpt+ check box and click <Apply>.
- The MPO Posting Menu has a new choice "O View PO Details" which allows you to launch the PO Details Viewer for additional analysis of the PO# you are working on.
- Purchase Order Detail Viewer You can now view all 6 Locations for an item in the Location Codes dialog. To open this dialog, click on the Loc 3 hyperlink available in the viewer grid.

Note: There must be more than 3 locations for the hyperlink to display.

AP Assist - Other Charges Enhancements - With these new enhancements you can import the Freight Amount and Other Charges Amount(s) from the scanned AP Invoice to the Received Amount. Invoices received from a purchasing vendor will include additional freight and/or other charges included in the invoice amount that were not included on the purchase order at the initial time of receipt. The calculated total will be used to determine if the scanned invoice is within tolerance to post. Once posted, the freight and/or Other Charges amounts from the scanned invoice will update/overwrite the freight/Other Charges amount fields in Advanced Receiving.

The following enhancements have been made to support this functionality:

- New Option 1823 "AP Assist Update freight charges in MRV" set to Yes allows you to choose whether or not to include the freight amount from the vendor invoice to the received amount from Advanced Receiving to determine if the scanned invoice is within tolerance. When the scanned invoice is posted from AP Assist to Advanced Receiving, the RV freight amount will update, or overwrite the previously entered freight amount.
- New Option 1867 "AP Assist Update Other Charges in MRV" set to Yes allows you to choose whether or not to include the other charges amount from the scanned invoice to the received amount from Advanced Receiving to determine if the scanned invoice is within tolerance. When the scanned invoice is posted from AP Assist to Advanced Receiving, the RV other charges amount will update, or overwrite the previously entered Other Charge amount.

Note: In order to access the new Options 1823 and 1867, existing Option 1704 "AP Assist on System" must be set to Yes.

500-20223 What's New for Level 28.1 © 2019 Epicor Software Corporation. All rights reserved. Epicor, the Epicor stylized logo design, Eagle, and Epicor Eagle are registered trademarks of Epicor Software Corporation. All other trademarks are property of their respective owner. Page 5

- AP Assist Processing Viewer has new columns: "Include Invoice Freight" and "Include Invoice Other" which allows viewing the freight and other charges from the scanned invoice. You use Misc menu options 6 and 7 to update these columns.
- E4W existing Option 9823 "Change Future POs to Normal POs once they become current?" has a new choice "B - Both" which allows AUDITO to change a purchase order from a Normal PO to a Future PO based on option 104 "Number of days before a future PO quantity becomes current" and the PO's due date. This can result from extending the PO due date or altering option 104.

This means if the due date now exceeds the number of days in option 104, then the purchase order is changed to a Future PO, and the order quantities are deducted from the Quantity on Order (QOO) field and added to the Future Order Qty (FOQ) field in Inventory Maintenance (IMU). If Option 9823 is set to 'both', then any orders whose due date is within the number of days set in Option 104 continue to be changed from a Future PO to a Normal PO.

Accounts Payable/General Ledger

Eagle A/P Electronic Payments Integration with EFT Networks – Eagle A/P Electronic Payments are created through the normal "Print Checks" process for Vendor Payments but, instead of printing a live check, you can send Vendor Payments electronically through the EFT Network's (EFTN) Automatic Payment System using ACH. Once a payment is processed, an email is sent to the vendor to let them know the payment is being processed and what invoices are being paid.

Eagle AP Electronic Payment is now available on 27.1 (or higher) or requires Patch 8225 for Level 27. This feature is available through a license option and, currently, is only available in the US. Contact your account Rep for more details.

Miscellaneous

 Google Multi Factor Authentication - A new security enhancement for PA-DSS provides the ability to use Google Multi-Factor (two-step) Authentication for logging into Eagle Applications. This functionality is mainly used for the high-security password users who have access to viewing/changing sensitive data in Eagle.

Notes:

- This requires new Option 1862 "Multiple Factor Authentication (MFA) on System" set to Yes.
- Set new Option 1863 "Hi-Security Users Require Multiple Factor Authentication (MFA)" to Yes to use Multi-Factor Authentication for ALL high-security users.
- To configure the system to ONLY require MFA for individual users, set Option 1863 to No and new Option 1864 "User Requires Multiple Factor Authentication (MFA)" to Yes.

⁵⁰⁰⁻²⁰²²³ What's New for Level 28.1 © 2019 Epicor Software Corporation. All rights reserved. Epicor, the Epicor stylized logo design, Eagle, and Epicor Eagle are registered trademarks of Epicor Software Corporation. All other trademarks are property of their respective owner. Page 6

- Eagle Alerts New option 3296 "Record "PO Finalized" alerts" set to Yes allows you to record an alert when a Purchase Order is processed and deleted by a Receiving Report (RRP) Finalize or has become obsolete and deleted by Purchasing Information Report (RPP). This alert notifies you when a PO is finalized and completed using RRP option F.
- Eagle Import Integrator for third party (ESTU) With this release, the ESTU integrator has the ability to create a new SKU for Special Order (S/O) in the inventory file and post it to the Eagle POS transaction created by the import. To enable this functionality, set new Option 1870 "ESTU Item Quick Add available on system" to Yes and new Option 1871 "ESTU Create SKU for S/O items" to either A = Always create SKU or O = Only create SKU for NIF items. Use ESTU Import Integrator to map the S/O types and templates.
- Change Customer Number (CCN) This enhancement allows you to change an asterisk customer (*) to a non-asterisk customer. For example, you can now change old customer *12345 to new customer 98765.

New/Changed Security Bits

1005 "Allow adding items to a Purchase Order without an SKU"