

What's New Eagle Release 29

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POS Enhancements

Eagle release 29 includes these enhancements for POS.

You can now display Lot Certificates or Certificates of inspection for Lot Items sold in Quick Recall. This feature is useful during certificate audits and when you need to produce documentation quickly that shows the country of origin for the sold SKU/Lot item.

This requires Licensed Purchase Option 40 - Lot Tracking set to Yes.

You can now connect two OPOS Barcode Scanners for use in POS.

Previously you could connect two scanners, but only one could be an OPOS scanner.

Note that they must come from different manufacturers, so if one is from Motorola, the other must have another manufacturer like Honeywell or Datalogic.

We added support for the Datalogic, Magellan 9800i Barcode/Scale Scanner. This is the latest scanner from Datalogic which offers multiple scanning points and an integrated scale.

Eagle can now determine when access to the credit card processing network is down and perform Stand-In credit card processing, for credit card transactions only, until the processing network is available.

When Option 1872 is set to Yes, on-line POS will monitor connection to the processor and if the connection goes down, POS will authorize credit card transactions based on options 1873 and 5418.

Eagle handles the transactions in one of several ways.

If the transaction amount is less than the value set in option 5418, POS automatically marks the transaction as approved. As a deferred authorization, the transaction is stored on the system and submitted when the processor is back on-line.

If the transaction amount is greater than the value in option 5418, but less than the value of option 1873, POS prompts the clerk to call the processor to get and enter an authorization code. Eagle approves it as a forced transaction, stores it on the system, and submits it when the processor is back on-line.

Lastly, if the transaction amount exceeds the value in option 1873, the transaction cannot be approved, and the customer must pay with some other form of tender.

Inventory Enhancements

With Eagle Release 29, you can finalize Physical Inventory records from Physical Inventory Posting (PIP).

From the Physical Inventory Grid, you can select items from the list and finish processing the selected items in Physical Inventory Reporting (RPI).

Purchasing and Receiving Enhancements

Eagle Release 29 includes these enhancements for Purchasing & Receiving, and a Webdocs update for AP Expense Cabinet.

In the Purchase Order Detail Viewer, we added three new columns for Inventory Location codes four through six. The new columns are Loc4, Loc5, and Loc6.

Adding them is as simple as right-clicking the column header and selecting Columns to View, then enabling the checkboxes for the columns that you want.

In the Eagle AP Assist Processing Viewer (APA), you can now process non-purchase order type documents like bills and expenses.

You can export and import these into the Viewer to review and post an expense invoice to AP and create a voucher for payment.

This enhancement includes several new options.

The AP Assist Processing Viewer Misc Menu has a new Option 8 – Post Expense Invoice to AP. This Option is available when you have Option 1892 set to Yes.

We added Option 1892 – AP Assist - Ability to import expense invoices.

You must set this to Yes to import files for Expense Invoices document type.

This option is available if you have Purchase Option 1704 – AP Assist Import on System set to Yes.

Note that you must upgrade your Webdocs (IMIGIT) to create templates for scanned invoices that are not linked to Eagle purchase orders.

You'll want to log a case with EpicCare to coordinate and schedule the new AP Expense Cabinet update in Webdocs.

We added an enhancement for Notes in the AP Assist Processing Viewer, which gives you the ability to add or edit a Note or Comment.

You can view the new note column by right clicking on the grid columns and choosing Select Columns to View. You'll need to enable the Note check box and apply the change.

You can also set the column to always display by saving a new View. For more information about saving views, refer to saving views in online Help.

We added an option to the Receiving Document Report that gives you the ability to not update the Alternate Vendor Cost when enabled.

Accounts Receivable Enhancements

Eagle Release 29 has an Accounts Receivable enhancement that enables you to email customer statements with a new option in the Statement Archive Viewer (SAV).

You'll need to enable the check boxes ① for the statements you want to send, then open the Misc/Kpad menu ② and select Email Statements. ③

Eagle prompts you for the default or an alternate email address.

We created a new Duplicate Customer Viewer (CDUP) to help in reviewing and evaluating possible duplicate customers that are in Eagle.

You'll need to set security bit 1160 to Yes to access the viewer. Once set, you can access the viewer by typing CDUP in the Eagle browser Launch Bar, or by navigating to the Duplicate Customer Viewer in the eBrowser Accounts Receivable Menu.

It's important to note that if you're launching the Duplicate Customer Viewer for the first time, you must execute the OSPREY function CPUDBLD to build the duplicates file.

You can run the process again if you ever want to rebuild the duplicate customer file though you typically only need to do this once.

You can now configure Eagle to help prevent duplicate customer entries when adding customers in Customer Maintenance and POS Quick Add by enabling Option 1866 - Customer Duplicate Check on Customer Add.

Before you enable this option, we recommend that you first run CDUP to get a good idea on how many duplicates are in the system, and then cleaning up duplicates before turning on this option.

With Option 1866 set to Yes, Eagle checks for duplicates when adding new customers.

Once you set Option 1866 to Yes, you can set several other options based on the precision that you want when checking for duplicates. These are:

Option 1887 - Customer Duplicate Include Email Address

Option 1888 - Customer Duplicate Check Include Phone Number

Option 1889 - Customer Duplicate Check Include Name

Option 1890 - Customer Duplicate Check Include Sounds-Like Name

Based on the selections you make for each option, the system prompts you with a dialog box that it found a possible duplicate. You can keep what you are adding, or select the duplicate customer to use instead.

We added Option 1933 – Validate Primary Customer Contact. This enables you to validate and set the customer's primary contact when you add, change, or delete a contact.

It applies to Customer Maintenance, Customer Contacts Viewer, POS Quick Add, and Change/Combine Customer.

With Option 1933 set to Yes, the system prompts you with a dialog box to Select Primary Contact if the customer has no primary contacts or has multiple primary contacts.

Telecommunications/National Account Enhancements

Eagle Release 29 has these enhancements for Telecommunications and National Accounts related to Ace Hardware.

The Daily Inventory Report has two new options added to its System Option 2810 – RDI create defective purchase orders. These two options, F and G allow RDI to create defective POs for your store’s Ace vendor only.

Note that if you are an Ace store, this requires that you set Option 2814 – RDI Defective Purchase Order Affiliate to A.

Electronic Purchase Orders (EPO) has a new Send Retail option that allows transmission of retail prices.

Setting this option to Yes sends the retail prices for all items on the order being transmitted to Emery Jensen Distribution (EJD).

Miscellaneous Enhancements

Eagle Release 29 contains several miscellaneous enhancements.

You can add documents to specific SKU/Lot records with the new Lot ID field.

A new industry regulation requires that you attach a Certificate of Inspection for commercial and industrial SKU’s sold at Point of Sale.

When an audit occurs, the customer must be able to show the Certificates of Inspection documents associated with the sold SKU/Lot Items.

Certificates of Inspection are included with the vendor invoice or packing list.

We recommend that you associate these records during the receiving process.

You can now display a dialog box that gives a description of what the log file contains.

The Catalog Import Designer (CID) now has a Replacement Cost field.

When you import replacement costs, they display in the catalog’s Retailer Cost Field.

When performing a customer import, you can now add and update Cash Customers.

Eagle Mobile Plus (EM+) Enhancements

Eagle release 29 has these enhancements for Eagle Mobile Plus (EM+).

Eagle supports ten new label types for Release 29 and beyond. The new label types are not available to earlier Eagle releases.

In addition to Label Types A through E, there are new Label Types for E through O.

Each label type has three corresponding options. For example, Label A has options 1109-1111.

EM+ now provides the ability to capture serial numbers during PO Receiving.

After scanning an individual item to update the received quantity, EM+ uses Option 1211 - Allow Serial Number capture in EM+ Receiving, to prompt the mobile user to scan the serial numbers of the items just received.

After receiving an item’s quantity, you can scan or manually enter the serial numbers.

EM+ now allows you to choose sounds for scanner results, including:

- Success - UPC found
- Error – UPC not found
- Discontinued – UPC found/item discontinued
- Serial – Serial capture requested

Use the Sound Customization Screen from the Main Settings on the login screen to make your selections.

You'll need Eagle Mobile plus version 2 to take advantage of these features.

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