

Picking Serialized Products

If you pick an order using BisTrack 6.0 or higher, you may encounter a serialized product. Serialized products use Pack Reference or Serial Numbers to improve their tracking. BisTrack requires that you select a Pack Reference when marking a serialized product picked. You'll need to make sure that number matches the item you pick. Select the topic button to see the specifics.

Topics

- Picking Serialized Products
- Show Us What You Know

Picking Serialized Products

View the video content.

When you pick an order that includes serialized products in BisTrack 6.0 or higher, you must select the Serial Numbers used for the order. Select the product line and press the Packs button to open the Confirm Packs window.

Scan the item to add it to the Confirm Packs screen. If you can't scan the item, enter the Pack Reference in the Quick Entry field and press Add.

Select OK to add them to the Pick Confirmation. The Quantity column updates and you can complete picking and processing the order as usual.

Show Us What You Know

Select an answer and press Confirm.

While picking an order, what should you use to mark a serialized product as picked?

- Quantity/Tall/Items
- Tally button
- Packs button CORRECT
- Action button

Select an answer and press Confirm

Use the Packs button to Pick Serialized Products.

Assessment Result

Good work, you're ready to pick Serialized Products!

You picked the wrong answer, Press the home button to return to the menu and review the Picking Serialized Products course. When you're ready for the quiz again, select Show Us What You Know.

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication. The usage of any Epicor software shall be pursuant to the applicable end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, and are trademarks of Epicor Software Corporation, registered in the United States and other countries. All other marks are owned by their respective owners. Copyright © 2016 Epicor Software Corporation. All rights reserved.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, [connect with Epicor](#) or visit www.epicor.com.



Corporate Office

804 Las Cimas Parkway
Austin, TX 78746

USA

Toll Free: +1.888.448.2636

Direct: +1.512.328.2300

Fax: +1.512.278.5590

Latin America and Caribbean

Blvd. Antonio L. Rodriguez #1882 Int. 104

Plaza Central, Col. Santa Maria

Monterrey, Nuevo Leon, CP 64650

Mexico

Phone: +52.81.1551.7100

Fax: +52.81.1551.7117

Europe, Middle East and Africa

No. 1 The Arena

Downshire Way

Bracknell, Berkshire RG12 1PU

United Kingdom

Phone: +44.1344.468468

Fax: +44.1344.468010

Asia

238A Thomson Road #23-06

Novena Square Tower A

Singapore 307684

Singapore

Phone: +65.6333.8121

Fax: +65.6333.8131

Australia and New Zealand

Suite 2 Level 8,

100 Pacific Highway

North Sydney, NSW 2060

Australia

Phone: +61.2.9927.6200

Fax: +61.2.9927.6298