

Eagle for the Aftermarket Obtaining General Release Software

Eagle for the Aftermarket General Release software is available on an Epicor sftp site.

Before you begin you will need to know the EOS version of your Eagle server (see the appendix for instructions). You will need blank CDs. If your Eagle server is EOS3 you will also need blank DVDs for the server software. You will need a sftp client loaded on your PC.

1. **Connect to the sftp site.** Windows operating system does not natively support sftp. To connect to the site you will need an sftp client. There are several sftp clients available online, for example FileZilla or WinSCP. Once you have an sftp client installed onto your PC, connect to the Epicor sftp site using the following credentials:

The site is: sftp.epicor.com

The port is: 22

The user is: eftamcs

The password is: J1eF5z8n

NOTE examples of sftp client setup in the appendix.

2. **Download the correct software.** Change to the “Current General Release” folder. Download the, [What’s New Rel 27](#) the, [Auto Eagle Update Guide 27](#), and the entire [EOS2](#) or [EOS3](#) folder, based on which EOS your Eagle server has, to your PC.
The current general release is in the “Current General Release” folder. There are two folders, EOS2 and EOS3, which both contain the Eagle Client Software, Eagle Server Software (either EOS2 or EOS3 depending on which folder), Compass, LaserCat3 PEDS and LaserCat3 Client. The software is split out this way for simplicity.
NOTE for previous releases see the appendix.

3. **Burn media.** Burning from an .iso image means using software to create an install disc with the exact file set for an Eagle install. It is NOT copying the .iso file to the CD or DVD. Windows Disc Image Burner (which is native on Windows 7) can be used to burn the media. Burn the Eagle EOS2 server software to CD. Burn the Eagle EOS3 server software to a DVD. The EOS3 server software is too big to fit on a CD, so it has to be put on a DVD. NOTE the Eagle for the Aftermarket client software is now a setup.exe file. Copy the setup.exe to a CD or to the eConnect master and use eConnect 3.371.1 or newer to distribute.
NOTE example of using windows disc image burner in the appendix.

4. **Label Media.** Since each disc is specific for the client or server it is best practice to label them with **server** or **client**, **software level**, and **date stamp** from the sftp site.

5. **Verify Media.** It is best practice to verify the integrity and readability of the server disc once it’s created. Insert the CD or DVD into your Eagle server and use the **OSPREY** Utility: **CDCHECK**.

Please contact Customer Support if you have any questions.

Appendix.

Determining which version of EOS is installed on an Eagle Server.

Run the OSPREY utility PCO. EOS2 is OS 21 and will show an OS: 21.#### in PCO, EOS3 is OS 22 and will show an OS: 22.#### in PCO.

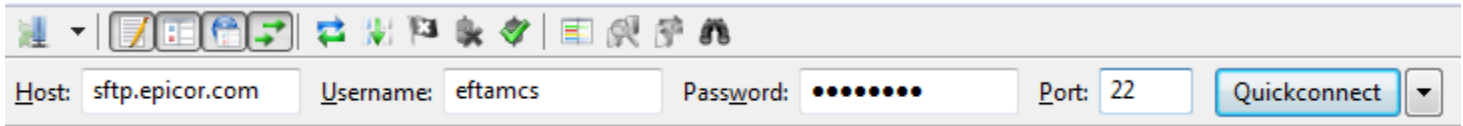
EOS2

```
Show PCO Level
SYSTEM SOFTWARE PCO's
  Programs: 33.2305.078
  OS: 21.0559
    eosbin: 21.0553
    master: 21.0560
    mpatch: 21.0560
SOFTWARE PACKAGES
  Eagle FAX Release 3.05
SOFTWARE PATCHES
```

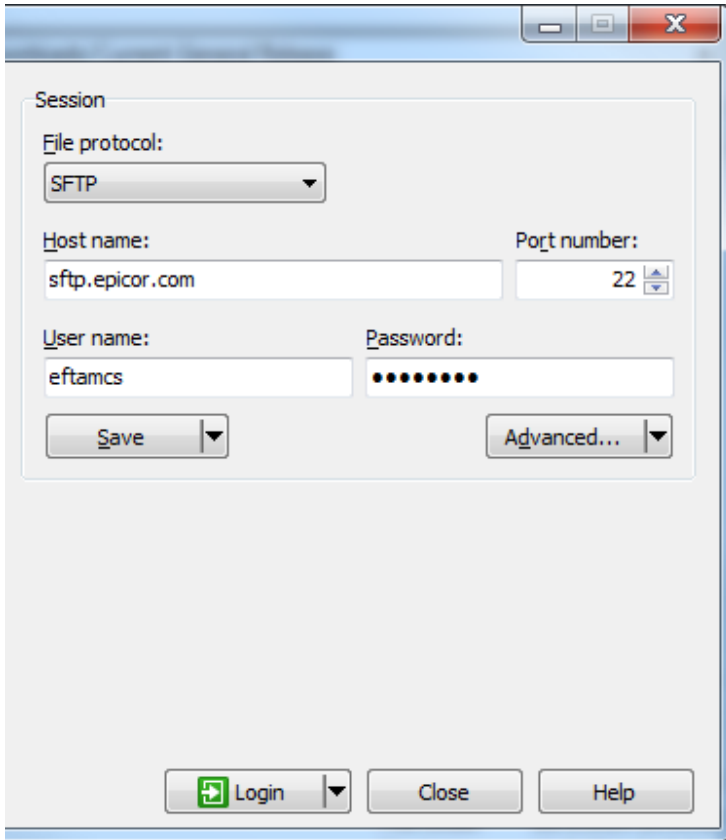
EOS3

```
Show PCO Level
SYSTEM SOFTWARE PCO's
  Programs: 33.2305.078
  OS: 22.0365
    eosbin: 22.0313
    master: 22.0346
    mpatch: 22.0346
SOFTWARE PACKAGES
  Eagle Credit Authorization 4.1
SOFTWARE PATCHES
```

Example of the setup to connect to the sftp site using a sftp client



A screenshot of a software toolbar showing SFTP connection settings. The fields are: Host: sftp.epicor.com, Username: eftamcs, Password: [masked with dots], Port: 22. A 'Quickconnect' button is on the right.



A screenshot of an SFTP session configuration dialog box. The 'Session' section contains the following fields: File protocol: SFTP (dropdown), Host name: sftp.epicor.com, Port number: 22 (spin box), User name: eftamcs, Password: [masked with dots]. There are 'Save' and 'Advanced...' buttons at the bottom of the session section. At the very bottom of the dialog are 'Login', 'Close', and 'Help' buttons.

Current General Release folder on the sftp site

Remote site: /downloads/Current General Release

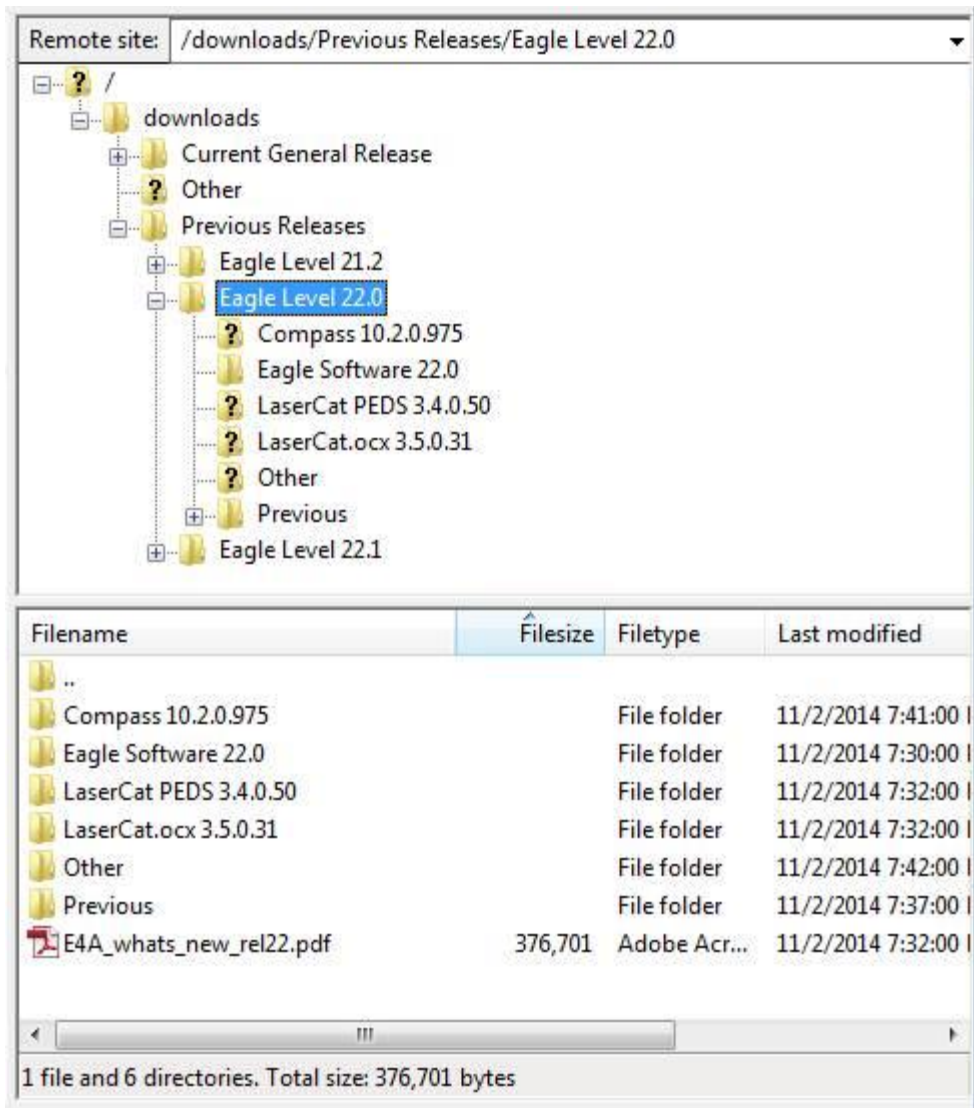
The screenshot shows a file explorer view of an SFTP site. The address bar indicates the path is /downloads/Current General Release. The directory tree shows a 'downloads' folder containing a 'Current General Release' folder (highlighted in blue). Inside 'Current General Release', there are several sub-folders: 'eConnect 3.385.1', 'EOS2', 'EOS3', and 'Other'. Each of these sub-folders contains a set of files: 'Compass 14.0.0.3535', 'Dynamic Updates 1.00.025', 'Eagle LC3 Client', 'Eagle Software L27', and 'LaserCat3 PEDS 3.4.1.95'. There is also a 'Previous Releases' folder at the bottom of the tree.

Filename	Filesize	Filetype	Last modified
..			
eConnect 3.385.1		File folder	1/26/2018 4:09:...
EOS2		File folder	2/12/2018 11:4...
EOS3		File folder	2/12/2018 10:5...
Other		File folder	2/8/2018 10:52:...
500-20202 Whats New Rel 27.pdf	710,503	Adobe Acr...	3/28/2018 5:45:...
500-20203_update_guide_rel27....	2,170,233	Adobe Acr...	5/17/2018 8:18:...

Previous Releases

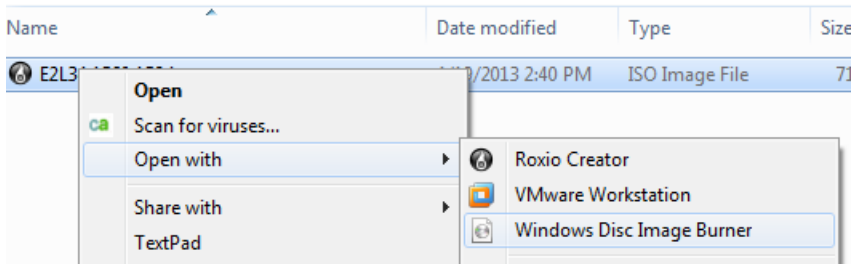
The most recent releases are uploaded to the “Previous Releases” folder.

The previous releases are not broken out by OS Level , both EOS2 and EOS3 software are in the “Eagle Software (version number)” folder. Download only the server software that matches the OS on the Eagle server.



Windows disc image burner

Right click on the .iso file and then click open with then windows Disc Image Burner



Put the media in the drive and click the “Burn” button.

