# Eagle Software Download Prerequisite Check Instructions

Release 30.1



# **Eagle Software Download Prerequisite**

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Revision: June 2021

Total pages: 5

# **Prerequisites**

- ✓ EOS3 (Eagle Operating System 3)
- ✓ <u>Windows 7 Professional or Enterprise, 32bit or 64bit or higher</u>

  Windows XP, Windows Vista, Windows Server 2003 and 2008 are not supported.
- ✓ Eagle is on Release 26.0

This includes client PCO 26.0856.046, 26.0856.110 and server 38.0937.029. Other client versions are suitable as long as they are compatible with 38.0937.029 server version. The About Eagle box in eBrowser contains this software version information.

- ✓ <u>Net Vista Bed Check</u> -- This is the automatic process to deliver patches and software update notices from the Epicor cloud. Although, you should probably already be set up for this, the initial ECD process checks to be sure. If for some reason it is not set up, Epicor will work with you to get this set up and working.
  - o **Note:** If you are using dialup, ECD is not supported.
- ✓ eConnect 3 or eConnect 4 is installed on each PC.
- ✓ ECD Overview Training for Eagle Software Download is complete.
- ✓ All client PC's must be turned on and connected to the network.
- ✓ Security bit 91 "Access to Osprey" this bit is necessary to use function ECD which is run from OSPREY.

### How to verify EOS3

- 1. Open Secure Access or Network Access
- 2. Type PCO
- 3. EOS3 OS: 22.XXXX

```
SYSTEM SOFTWARE PCO's
Programs: 39.0818.057
OS: 22.0782
eosbin: 22.0765
master: 22.0781
mpatch: 22.0781
```

4. EOS2 – 21.XXXX

```
Show PCO Level

SYSTEM SOFTWARE PCO's
Programs: 39.0676.016
OS: 21.0671
eosbin: 21.0671
master: 21.0676
mpatch: 21.0676
```

а

### How to verify Release 26.0

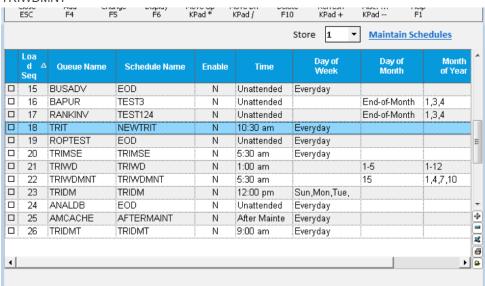
- 1. Launch Eagle Browser and click File > About Eagle Browser
- 2. Look for the PCO Numbers (Your screen may not state Eagle N Series)



a.

### How to verify Net Vista Bed Check

- 1. From the Eagle Browser, click System Management Menu. From the list that displays, click Schedule an End-of-Day Queue (SEQ). A window displays with scheduled queues.
- 2. Check your queue schedule and look for any of the following Queue Name's:
  - a. TRIDMT
  - b. TRIDM
  - c. TRIT
  - d. TRIMSE
  - e. TRIWD
  - f. TRIWDMNT



g.

3. Go to Secure Access/Network Access and type SETMD. Check the Xmission Type and make sure the value is "N" for Network.



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