

Importing Products – Tips and Best Practices

Product Import Spreadsheet:

- ✓ Use Microsoft Excel as this is the software used to develop the import spreadsheet.
- ✓ Always copy the original file from the Imports folder ensuring the initial spreadsheet is preserved for future use.
- ✓ Use an alternate folder to store modified Import files for loading into BisTrack.
- ✓ The spreadsheet is updated during BisTrack upgrades so be sure to use the
 most recent version.

Spreadsheet Data:

- ✓ Determine the importance of the data to enter in the non-required Green and Black Columns.
- ✓ Do not change the format of the columns as it is relevant when importing the data into BisTrack.
- ✓ When inserting new products, set the Cost and Sell Price data by Branch using the Branch Prices tab.
- ✓ Use appropriate default values as indicated in the column heading comments for data not available.
- ✓ Refer to Product Properties in BisTrack for more clarity on any fields you are not familiar with.
- ✓ Each tab containing import data must have the *ProductCode* populated, and if the tab is Branch specific, the *BranchCode* as well.
- ✓ When updating existing records, all required columns (Red) do not have to be populated unless you are adding new table information (i.e. Supplier Prices data that did not exist before in BisTrack).





- ✓ Import fields can contain Excel Formulas. For example, when importing dimensional lumber products, Child Buy prices can be calculated from a manually entered Parent Buy Price.
- ✓ Before importing, make sure all Excel data fields are *Text* type for maximum data integrity.
- ✓ The Stock Actual and Stock Tally columns in the Stock Options tab must never have any data. Stock figures cannot be imported into a live BisTrack.

Running BisTrack Import:

- ✓ Develop, test and validate imports in the Training database. Some complex Imports will pass Validate only but will fail with an error message on Validate and import.
- ✓ Export the Results tab errors to an Excel spreadsheet. This will allow you to easily go back and forth between the error messages and the import spreadsheet to make changes.
- ✓ Always make a backup of the Products database just before you Validate and import.
- ✓ To avoid slowing down your system, Run Production BisTrack Imports for large Product spreadsheets after hours.
- ✓ Temporarily disable audits for Product additions to significantly speed up large Insert imports.
- ✓ Only proceed with the Validate and import option when you are confident the data is accurate and you have a backup available. There is no UNDO!



The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication. The usage of any Epicor software shall be pursuant to the applicable end user license agreement and the performance of any consulting services by Epicor personnel shall be pursuant to applicable standard services terms and conditions. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, and are trademarks of Epicor Software Corporation, registered in the United States and other countries. All other marks are owned by their respective owners. Copyright © 2016 Epicor Software Corporation. All rights reserved.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.



Corporate Office 804 Las Cimas Parkway Austin, TX 78746

USA

Toll Free: +1.888.448.2636 Direct: +1.512.328.2300 Fax: +1.512.278.5590 Latin America and Caribbean

Blvd. Antonio L. Rodriguez #1882 Int. 104 Plaza Central, Col. Santa Maria Monterrey, Nuevo Leon, CP 64650

Mexico

Phone: +52.81.1551.7100 Fax: +52.81.1551.7117 Europe, Middle East and Africa

No. 1 The Arena Downshire Way Bracknell, Berkshire RG12 1PU United Kingdom

Phone: +44.1344.468468 Fax: +44.1344.468010 Asia 238A Thomson Road #23-06 Novena Square Tower A Singa pore 307684

Singapore 307684
Singapore

Phone: +65.6333.8121 Fax: +65.6333.8131 Australia and New Zealand Suite 2 Level 8,

100 Pacific Highway North Sydney, NSW 2060 Australia

Phone: +61.2.9927.6200 Fax: +61.2.9927.6298