Unable to Print the Stock Status Report

KB0035824

11 Views

**Product this article applies to:** ERP 10

**Published to customer portal:**Yes

**Issue**

When running the Stock Status Report, the customer is getting an error. All other reports are printing correctly. This was working correctly yesterday but not today. The report will print in the Test environment but not in the Live environment.

**Error**

Program Ice.Services.Lib.RunTask raised an unexpected exception with the following message: RunTask:

**NOTE:***This is a snip from the full error message. Please see Notes section below for the full error.*

**Resolution**

1. Verify that the print Format: is Standard - SSRS
2. Verify that the Sort By: Part/Warehouse
3. Verify that there are no BPM's or Customizations turned on.
4. Refresh Test with a recent copy of Live.
	1. Does the issue now happen Test? Response: No, we are able to print the Stock Status Report in Test.
5. Verify that **everyone** has correctly exited the system.
6. Open **IIS Management Console** (or the Epicor Admin Console)
7. **[Stop]** the **Application Pool** for this Appserver (Epicor Production DB)
8. Regenerate the **Data Model** from the Epicor Administration Console.
9. Right click on your **Production Appserver**
10. Select **Regenerate Datamodel**

**Note:** *This process might take 5 to 10 minutes to complete. If you have waited more than 10 minutes, check the task bar for the item pointed at with the arrow below. This is the generated successfully window. Click the task bar item to make it appear. Click OK.*
11. Restart the **Application Pool** for the Appserver in question (or an IISRESET).
12. Launch the **Smart Client** and **log in**.
13. You should now be able to print the **Stock Status Report**.

**Notes**

Program Ice.Services.Lib.RunTask raised an unexpected exception with the following message: RunTask: [A]System.Action`2[System.Data.SqlClient.SqlDataReader,System.Collections.Generic.List`1[Erp.Internal.IM.IMR40+Warehse2]] cannot be cast to [B]System.Action`2[System.Data.SqlClient.SqlDataReader,System.Collections.Generic.List`1[Erp.Internal.IM.IMR40+Warehse2]]. Type A originates from 'mscorlib, Version=4.0.0.0, Culture=neutral, PublicKeyToken=b77a5c561934e089' in the context 'LoadNeither' at location 'C:\Windows\Microsoft.Net\assembly\GAC\_64\mscorlib\v4.0\_4.0.0.0\_\_b77a5c561934e089\mscorlib.dll'. Type B originates from 'mscorlib, Version=4.0.0.0, Culture=neutral, PublicKeyToken=b77a5c561934e089' in the context 'LoadNeither' at location 'C:\Windows\Microsoft.Net\assembly\GAC\_64\mscorlib\v4.0\_4.0.0.0\_\_b77a5c561934e089\mscorlib.dll'.
Stack Trace:
at Epicor.ServiceModel.Tableset.DataReaderToTableDelegateCache.GetItem[TData](SqlDataReader reader, Type tableType, IceColumnCollection columns) in c:\\_Releases\ICE\3.1.400.9\source\Shared\Framework\Epicor.ServiceModel\Tableset\DataReaderToTableDelegateCache.cs:line 60
at Epicor.ServiceModel.Tableset.DBReaderAdapter.LoadFromReader[TData](SqlDataReader reader, List`1 table, IceColumnCollection iceColumns) in c:\\_Releases\ICE\3.1.400.9\source\Shared\Framework\Epicor.ServiceModel\Tableset\DBReaderAdapter.cs:line 76
at Epicor.ServiceModel.Tableset.DBReaderAdapter.LoadFromReader[TData](SqlDataReader reader, List`1 table) in c:\\_Releases\ICE\3.1.400.9\source\Shared\Framework\Epicor.ServiceModel\Tableset\DBReaderAdapter.cs:line 62
at Epicor.ServiceModel.Tableset.DBReaderAdapter.LoadFromReader[TData](SqlDataReader reader) in c:\\_Releases\ICE\3.1.400.9\source\Shared\Framework\Epicor.ServiceModel\Tableset\DBReaderAdapter.cs:line 28
at Ice.Lib.ExecuteQuery.executeQuery[TRow](String sqlQuery) in c:\\_Releases\ICE\3.1.400.9\source\Server\Internal\Lib\Ice.Lib.Shared\ExecuteQuery\ExecuteQuery.cs:line 206
at Ice.Lib.ExecuteQuery.Run[TRow](String[] pcTableName, String[] pcEFL, String[] pcFieldName, String[] pcJoinType, String[] pcWhereClause, String pcOrderBy, Int32 piRowIdBuffer, List`1 hResultTable, String& pcErrorMsg, Boolean includeUDFields) in c:\\_Releases\ICE\3.1.400.9\source\Server\Internal\Lib\Ice.Lib.Shared\ExecuteQuery\ExecuteQuery.cs:line 151
at Erp.Internal.IM.IMR40.PrefillData() in c:\\_Releases\ERP\UD10.1.400.9\Source\Server\Internal\IM\IMR40\IMR40.cs:line 2158
at Erp.Internal.IM.IMR40.RunProcess(Int64 instanceTaskNum, String outputFileName) in c:\\_Releases\ERP\UD10.1.400.9\Source\Server\Internal\IM\IMR40\IMR40.cs:line 1082
at Ice.Hosting.TaskCaller.InnerExecuteTask(IceDataContext newContext) in c:\\_Releases\ICE\3.1.400.9\source\Framework\Epicor.Ice\Hosting\TaskCaller\TaskCaller.cs:line 78
at Ice.Hosting.TaskCaller.ExecuteTask(Boolean suppressTransaction) in c:\\_Releases\ICE\3.1.400.9\source\Framework\Epicor.Ice\Hosting\TaskCaller\TaskCaller.cs:line 31
at Ice.Lib.RunTask.BpmFriendlyTaskLauncher.Run(String sessionIdPrefix, IceContext db, Action taskRunner) in c:\\_Releases\ICE\3.1.400.9\source\Server\Services\Lib\RunTask\BpmFriendlyTaskLauncher.cs:line 63
at Ice.Services.Lib.RunTaskSvc.InnerRunTask(Int64 ipTaskNum, Boolean suppressTransaction) in c:\\_Releases\ICE\3.1.400.9\source\Server\Services\Lib\RunTask\RunTask.cs:line 477
at Ice.Services.Lib.RunTaskSvc.InnerRunTask(Int64 ipTaskNum, Boolean suppressTransaction) in c:\\_Releases\ICE\3.1.400.9\source\Server\Services\Lib\RunTask\RunTask.cs:line 477
at Ice.Services.Lib.RunTaskSvcFacade.RunTask(Int64 ipTaskNum) in c:\\_Releases\ICE\3.1.400.9\source\Server\Services\Lib\RunTask\RunTaskSvcFacade.cs:line 97
at SyncInvokeRunTask(Object , Object[] , Object[] )
at System.ServiceModel.Dispatcher.SyncMethodInvoker.Invoke(Object instance, Object[] inputs, Object[]& outputs)
at Epicor.Hosting.OperationBoundInvoker.InnerInvoke(Object instance, Func`2 func) in c:\\_Releases\ICE\3.1.400.9\source\Framework\Epicor.System\Hosting\OperationBoundInvoker.cs:line 59
at Epicor.Hosting.OperationBoundInvoker.Invoke(Object instance, Func`2 func) in c:\\_Releases\ICE\3.1.400.9\source\Framework\Epicor.System\Hosting\OperationBoundInvoker.cs:line 28
at Epicor.Hosting.Wcf.EpiOperationInvoker.Invoke(Object instance, Object[] inputs, Object[]& outputs) in c:\\_Releases\ICE\3.1.400.9\source\Framework\Epicor.System\Hosting\Wcf\EpiOperationInvoker.cs:line 23
at System.ServiceModel.Dispatcher.DispatchOperationRuntime.InvokeBegin(MessageRpc& rpc)
at System.ServiceModel.Dispatcher.ImmutableDispatchRuntime.ProcessMessage5(MessageRpc& rpc)
at System.ServiceModel.Dispatcher.ImmutableDispatchRuntime.ProcessMessage11(MessageRpc& rpc)
at System.ServiceModel.Dispatcher.MessageRpc.Process(Boolean isOperationContextSet)
at System.ServiceModel.Dispatcher.ChannelHandler.DispatchAndReleasePump(RequestContext request, Boolean cleanThread, OperationContext currentOperationContext)
at System.ServiceModel.Dispatcher.ChannelHandler.HandleRequest(RequestContext request, OperationContext currentOperationContext)
at System.ServiceModel.Dispatcher.ChannelHandler.AsyncMessagePump(IAsyncResult result)
at System.ServiceModel.Dispatcher.ChannelHandler.OnAsyncReceiveComplete(IAsyncResult result)
at System.Runtime.Fx.AsyncThunk.UnhandledExceptionFrame(IAsyncResult result)
at System.Runtime.AsyncResult.Complete(Boolean completedSynchronously)
at System.ServiceModel.Channels.SecurityChannelListener`1.ReceiveItemAndVerifySecurityAsyncResult`2.InnerTryReceiveCompletedCallback(IAsyncResult result)
at System.Runtime.Fx.AsyncThunk.UnhandledExceptionFrame(IAsyncResult result)
at System.Runtime.AsyncResult.Complete(Boolean completedSynchronously)
at System.ServiceModel.Channels.TransportDuplexSessionChannel.TryReceiveAsyncResult.OnReceive(IAsyncResult result)
at System.Runtime.Fx.AsyncThunk.UnhandledExceptionFrame(IAsyncResult result)
at System.Runtime.AsyncResult.Complete(Boolean completedSynchronously)
at System.ServiceModel.Channels.SynchronizedMessageSource.ReceiveAsyncResult.OnReceiveComplete(Object state)
at System.ServiceModel.Channels.SessionConnectionReader.OnAsyncReadComplete(Object state)
at System.Runtime.Fx.AsyncThunk.UnhandledExceptionFrame(IAsyncResult result)
at System.Net.LazyAsyncResult.Complete(IntPtr userToken)
at System.Net.LazyAsyncResult.ProtectedInvokeCallback(Object result, IntPtr userToken)
at System.Net.Security.NegotiateStream.ProcessFrameBody(Int32 readBytes, Byte[] buffer, Int32 offset, Int32 count, AsyncProtocolRequest asyncRequest)
at System.Net.Security.NegotiateStream.ReadCallback(AsyncProtocolRequest asyncRequest)
at System.Net.AsyncProtocolRequest.CompleteRequest(Int32 result)
at System.Net.FixedSizeReader.CheckCompletionBeforeNextRead(Int32 bytes)
at System.Net.FixedSizeReader.ReadCallback(IAsyncResult transportResult)
at System.Runtime.AsyncResult.Complete(Boolean completedSynchronously)
at System.ServiceModel.Channels.ConnectionStream.IOAsyncResult.OnAsyncIOComplete(Object state)
at System.Net.Sockets.SocketAsyncEventArgs.OnCompleted(SocketAsyncEventArgs e)
at System.Net.Sockets.SocketAsyncEventArgs.FinishOperationSuccess(SocketError socketError, Int32 bytesTransferred, SocketFlags flags)
at System.Net.Sockets.SocketAsyncEventArgs.CompletionPortCallback(UInt32 errorCode, UInt32 numBytes, NativeOverlapped\* nativeOverlapped)
at System.Threading.\_IOCompletionCallback.PerformIOCompletionCallback(UInt32 errorCode, UInt32 numBytes, NativeOverlapped\* pOVERLAP)