What's New Eagle Software Release 27.1

Epicor Eagle Release 27.1 contains some interesting new features to help you grow your business! Let's spend a few minutes to look at improved functionality within FFL Compliance Manager, some big changes to Serial Number maintenance, Eagle Point of Sale, Inventory, and a few miscellaneous items. We based these enhancements on your input, and, we would like to hear from you more.

You can send feedback on this course direct to us by using the link located here in the upper right corner. In addition, remember that all documentation supporting Eagle Software Release 27.1 is available on the Course Detail page. Simply click any link to open the PDF file. You can also print or save the documents if you like.

Release 27.1 adds the ability to Special Order a firearm, place a firearm on a Layaway, and Transfer firearms from one store's bound book to another store's bound book. Use the existing special order capabilities to generate the purchase order automatically. Layaways allow the clerk to select a serial number, or choose TBD to have one designated during the final payment.

Maintain accuracy by using the POS Transfer functionality to move a firearm from one stores' bound book to another. Range Management is a stand-alone software solution to help run sporting ranges. It's available to both Eagle and non-Eagle users. The new Option 1144 controls the ability to take a deposit on a transaction which has a shooter or party assigned to a lane. When set to Yes, totaling an On Range transaction allows the clerk to take a Deposit and then suspend the transaction. Option 1791 "Range Management Waiting List Allowed" controls the ability to place a party on a Waiting List in Range Management when the type of lane they want does not have any availability.

The improvements made on L27.1 give you the controls to ensure accurate serial number capture in both receiving and point of sale. This assures that the quantity on hand matches the list of available serial numbers, and what is actually on your sales floor. You can easily track a given serial number to its receiver, the invoice,

the customer it was sold to, the original purchase for returns, the trade-in SKU, and the repair order.

Additionally, you can be sure that only employees with the proper security can add, change, and delete serial numbers. The existing capability that allows adding each unit's serial number during receiving, now records the PO and Line number on the serial number record. Previously, serial numbers had to be unique.

With new Option ID 1789, you can allow duplicate numbers to exist on different SKUs. You can also direct Eagle to generate a unique serial number for tracking purposes when an item does not have one with Option 1787. Use Option 1788 along with security bit 1143 to force each serialized item sold in POS to have a serial number before you can complete the sale. This is a great tool if you special order serialized items and don't know the number until receiving the item! Or, use it for transfers where the serial number won't be known until the stock has been picked.

The new security bits 1003 and 1004 give you the ability to closely monitor your serial number data. Those with access can use the Serial Number Import tool to update existing serial numbers and add new ones. Along with these options, bits and utilities, the new Serial Number Viewer displays data for a specific SKU or for all SKUs. Just type SNV in the launch bar and view IMU fields, firearms data, and physical inventory statuses.

These fields are used in conjunction with Option 3074. With this set to yes, you can perform cycle counts and inventory adjustments by serial number. The column called SN Last Physical gets updated when finalizing the counts in RPI. The system changes PIP Date Counted when applying the Count to PIP. PIP Count Status is set when applying a count to a serialized item in the SNV for Physical Inventory. Review the Online Help for step-by-step instructions on using this time saving process.

One more important feature found on Eagle Software Release 27.1 is the ability to print a label for each serialized unit received in Purchasing and Receiving.

Firearms dealers can print a trigger tag using one of these new templates or create their own.

The PIN Pad's Please swipe card screen now allows contactless entry, as well as swipe and insert. If you set Option 9537 to B or C, the system enables the PIN Pad's contactless reader after the clerk selects Return with Bank Card. This allows returns against the original payment card used whether it was a contactless entry or inserted. Manually entering credit card numbers is now more secure.

For transactional security users, the manual entry of a card number in an Eagle application launches a secure card entry dialog. The system passes the card number directly to the Epicor Gateway, which returns a token for use in card processing functions. This applies to MCR entry of stored cards, entry of a card when adding a transaction in CARD, and during manual entry of a card in the Bankcard field in POS Totals.

We added the new Totals Menu selection Y, Allow manual card entry on PIN pad, to the POS Totals Menu. This allows on-demand card entry at the station's PIN Pad. When Local Loyalty users use the PIN Pad to lookup customers by their phone number, they can now opt to mask the customer's street address that's displayed for account confirmation.

Like the existing Manager Override Log, the new viewer displays the manager authorizations given in Point of Sale for restricted actions. With this new viewer, you'll be able to display the overrides for a range of dates, a specific manager, a specific clerk, or a specific terminal. Access requires security bit 1142.

BlueTarp users can now automatically place funds on Hold when totaling an order, and can completely release a hold when partially invoicing an order. They can also charge BlueTarp for the items being delivered or invoiced, and put the remainder of the order on a new credit hold. Additionally, you can disable use of ROA on Blue Tarp customer accounts and prevent the use of a Blue Tarp stored credit card to pay for deposits.

Invoices will now print the verbiage "remit to BlueTarp" instead of "Bankcard Payment". We renamed the Loyalty by Clerk Report, or RLC, to

Loyalty/Donations/Sales by Clerk Report. In addition to reporting loyalty sales by clerk, this report can now display charitable donations, or sales of a specific SKU by clerk.

A new import tool allows you to add or update Vendors. You can also add or update departments, classes, finelines, and multiple UPC codes! If you use multiple locations, the PIP, or Physical Inventory Posting grid, will now populate an item's locations regardless of whether or not a count has been entered for that location.

Now the employee auditing counts in PIP has a visual clue that a location has not been counted. New Option 1783 defines which saved view for the inventory viewer the system uses when the inventory viewer is invoked from Inventory Maintenance. Epicor recommends that you set this option's Kept By method to user, so that each user can define their own view. In addition, set the new Option 1801 to yes to show only active dynamic promotions where the SKU entered is on the promotion's Item List.

Enable the new Customer Import with Option 1796. Use security bits 1149 and 1150 to control use of the import and the designer function. The Receiving Report, or RRP, now permits use of options V and W. In addition, Pharmacy customers will want to review option 9778, available on this release.

You can set it to allow, or disallow, prescription double-posting in a single transaction. Use new Security Bit 1053 to determine a user's ability to delete RX records from Eagle, and their ability to change the Status of RX records via the prescription record viewer.

Thank you for watching the What's New Release 27.1 Training on Demand course. This software contains some remarkable new features designed to help you Grow Your Business. You should receive your copy of the new software in about 2 to 3 weeks.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.

Corporate Office	Latin America and Caribbean	Europe, Middle East and Africa	Asia	Australia and New Zealand
804 Las Cimas Parkway	Blvd. Antonio L. Rodriguez #1882 Int. 104	No. 1 The Arena	238A Thomson Road #23-06	Suite 2 Level 8,
Austin, TX 78746	Plaza Central, Col. Santa Maria	Downshire Way	Novena Square Tower A	100 Pacific Highway
USA	Monterrey, Nuevo Leon, CP 64650	Bracknell, Berkshire RG12 1PU	Singapore 307684	North Sydney, NSW 2060
Toll Free: +1.888.448.2636	Mexico	United Kingdom	Singapore	Australia
Direct: +1.512.328.2300	Phone: +52.81.1551.7100	Phone: +44.1344.468468	Phone: +65.6333.8121	Phone: +61.2.9927.6200
Fax: +1.512.278.5590	Fax: +52.81.1551.7117	Fax: +44.1344.468010	Fax: +65.6333.8131	Fax: +61.2.9927.6298