Eagle Loyalty Options and Security Checklist

You will need to review the following Eagle Options settings prior to utilizing Eagle Loyalty. These options require a password and must be enabled by the Epicor Licensing Department. Please contact your Customer Account Manager for assistance.

| ID | Description | Current Value | Edit? |
|------|--|----------------------|-------|
| 1182 | Loyalty Program | Local Loyalty | Pwd |
| 9061 | Loyalty Points on System | Yes | Pwd |
| 9070 | In-Store gift card on System | Yes | Pwd |
| 9867 | Loyalty subscription renewal on system | Yes | Pwd |
| 9871 | Dynamic Coupons on System | Yes | Pwd |



The following options also need to be reviewed and set prior to beginning an Eagle Loyalty program. Use this checklist to make sure you address each ID.

| ID | Sub | Description | Verified |
|------|-----|--|----------|
| 100 | POS | Vendor Code | |
| 110 | POS | Next Cash Customer Number | |
| 120 | POS | Next House Customer Number | |
| 130 | POS | Coupon SKU | |
| 140 | POS | POS Link Window | |
| 150 | POS | Link to Cash Customer | |
| 1494 | POS | Enable redisplay of adjusted pricing on checkout's consumer display | |
| 1634 | POS | Print Loyalty Points New Balance on Receipts | |
| 1700 | A/R | Auto-assign Loyalty Dollars ID in Customer QuickAdd | |
| 1701 | A/R | ISGC bin range to use for auto-assigned Loyalty Dollars ID | |
| 3509 | A/R | Allow access to customer contact fields in Customer Maintenance | |
| 3530 | A/R | Customer Loyalty - Use code position to identify non-asterisk accounts | |
| 3531 | A/R | Customer Loyalty - Code value that identifies non-asterisk accounts | |
| 3533 | A/R | Include the loyalty number in the alternate customer ID lookup (=)? | |
| 3534 | A/R | Inactive days to purge Loyalty Dollars | |
| 3541 | POS | Email format for cash/loyalty customers | |
| 3565 | A/R | Keep customer credit cards on system | |
| 5010 | POS | Change customer when entering loyalty # at end of transaction | |
| 5011 | POS | Prompt for loyalty ID at 'end' should display when? | |
| 5012 | POS | Allow loyalty account in all stores even if "Cross Store Charges" = No | |



| ID | Sub | Description | Verified |
|------|-----|--|----------|
| 5013 | A/R | Local Loyalty Auto-Assign Starting ID | |
| 5014 | A/R | Local Loyalty Auto-Assign Ending ID | |
| 5015 | POS | Local Loyalty - allow 11 or 12 digit loyalty # for customer lookup | |
| 5432 | POS | Allow quick add of customers/jobs in POS | |
| 8705 | POS | Allow cash back if loyalty coupon(s) exceed purchases | |
| 9062 | A/R | Sales value to use for Loyalty Points calculation | |
| 9063 | A/R | Multiplier to use for Loyalty Points calculation | |
| 9064 | A/R | Print Loyalty Points on Statements | |
| 9065 | A/R | Label to use for Loyalty Points | |
| 9066 | POS | Print Loyalty Points Previous Balance on receipts | |
| 9067 | A/R | # of Loyalty Points to Convert to Loyalty Dollars | |
| 9068 | A/R | \$'s added to Loyalty Dollars when converting points to dollars | |
| 9069 | POS | Calculate Loyalty Points using Department Sales Values | |
| 9074 | POS | Check the balance of stored In-Store Gift Card | |
| 9092 | POS | Print Loyalty Points Earned from current transaction on the cash receipt | |
| 9783 | POS | Ask cash/loyalty customers if they want receipts emailed? | |
| 9868 | POS | Loyalty subscription SKU | |
| 9869 | POS | Prior days to warn of loyalty account expiration | |
| 9894 | G/L | Enable separate GL accounts for In-Store Gift Cards | |
| 9996 | POS | Display Loyalty Level in POS | |



Review the following Security Bits and assign according to your defined Security Roles.

| Security Bit | Capability | Verified |
|---------------------|---|----------|
| 10 | View Customer Loyalty constants | |
| 11 | Change Customer Loyalty constants | |
| 17 | View the Accounts Receivable (A/R) sub-menu | |
| 314 | View Customer Loyalty information (ARCM, TVR, CLI) | |
| 315 | Add/Change/Delete Customer Loyalty information (ARCM, TVR, CLI) | |
| 688 | (MO) Access customer credit card list | |
| 689 | View full customer credit card number | |
| 690 | Access to customer credit card maintenance (encrypted mode) | |
| 691 | View full customer credit card number (decrypted mode) | |
| 692 | Add, change, delete customer credit card number | |
| 756 | Allow Loyalty by Clerk Report | |
| 854 | Allow Access to Loyalty Points Calculation Report CALCPNT | |
| 881 | Access to the Loyalty Points Conversion and Gift Card Import | |
| 900 | Access to the Set Loyalty Dollars to Zero utility | |



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