Eagle Mobile + Overview

Are you constantly sharing RF devices or walking to your workstation to check product status?

Does your business have merchandise where Wi-Fi doesn't exist?

Could physical inventory be handled more efficiently with more mobile devices?

Eagle Mobile+ not only sets you free from your workstation, but functions side-by-side with existing Eagle RF devices to transmit critical information to and from your Eagle system.

In this course, we will discuss the steps needed to license Eagle Mobile+, take a look at configuring the app and authorizing your devices,   and we will get a glance at the Inventory and Physical Count features.

Eagle Mobile+ has the ability to connect to your business anywhere you have an internet connection.

It is available for use with iOS and Android devices.

The Eagle TFP or Technology Foundation Pack and proper firewall configuration are prerequisites for connecting Eagle Mobile+ to your business.

If you are already using mobile products such as Mobile Manager, Mobile Lookup, Mobile Shopper or Tablet POS, the foundation is already set to use Eagle Mobile+.
After purchasing the product you will be able to view licenses within the cloud administration portal located at this URL:

Licenses are also viewable from the 'Epicor Eagle Mobile Admin App' which is downloaded from the iTunes or Google Play store.

Accessing and administering licenses from either the web portal or Mobile Admin app will require you have your login and password available.

If you do not have this information then please log a call with the WatchDog team to reset your EagleSOA password.

If you are accessing Eagle Mobile+ for the first time you will need to both configure the application as well as authorize the device.

First, download the appropriate Eagle Mobile+ app from the app store.

It is available in the Apple App Store and Google Play.

Search for 'Epicor Eagle Mobile'.

If you are using an iPad, remove the filter for 'iPad Only'.

After downloading, launch the app to access the settings needed to configure access your Eagle server.

You will need to update your First Name, Last Name, Customer Number, Eagle User name and Eagle Password.

You will need to identify the lock-in Store along with a valid Phone number and Email address.

The Host is should be set to

After updating the settings you will need to click the 'Save' icon located in the lower left corner of the screen.

Make sure you have an internet connection and click 'Request Auth' until you receive a message stating the request was sent.
After this is complete contact your administrator to have them approve your device.

Once approved you are ready to login and use Eagle Mobile+.
When you launch Eagle Mobile+ you will see the initial Login Screen each time.

Logging in activates your Eagle security so you can access the programs you need.

The Username and Password are defaulted to the values from the Settings screen and should be cleared if this is a shared device or if this is a personal device which does not have a password protected screen lock.

As with other Epicor mobile applications, your user will need to be setup with Role Based security. View the related training on Demand Course if needed.

The specific security settings are listed in the documentation found in the Course Materials and should be reviewed before activating any device.

One of the best things about Eagle Mobile+ is the ability to multi-task.

For example, if you are cycle counting and a customer asks where an item is located, you can look it up without closing out of the inventory application.

Let's look at the Inventory Maintenance screen to see how this works.

Notice that the information available is similar to Eagle Inventory Maintenance.

You can easily move from one screen to another by tapping the tabs or swiping the content area in a horizontal direction.

Stocking information, pricing, and purchase order information are all available here.
You can also modify your inventory using the Update tab.

To review inventory information for a particular item, just scan the barcode, enter the UPC or type in the SKU.

Inventory Maintenance is also where you can access the Price Check function.

Here you can share retail and promotional pricing as well as location data with customers.

It does not include any cost information that you would not want customers to view.

Location Maintenance is used to verify or update up to six locations for each SKU.

You can also print labels here or select Print Labels from the menu.

You can choose the label format along with the number of labels to print and send them to any network printer on your Eagle system.

The Physical Inventory app makes it a breeze to count your items and update the corresponding inventory records.

Instead of writing down counts using paper and pencil, you'll log into this app and scan the items.

The counts can be sent to a Physical Inventory Posting file to review or you can set Inventory Maintenance to update immediately.

The 'From List' option takes advantage of the 'Directed Counts' workflow.

This is a great way to delegate physical inventory within your workforce. After viewing this video you should have a good understanding of the capabilities that you have available with this powerful mobile app. Remember to set the options and security to fit your business' needs as well as your employees' job requirements.

With the familiar and intuitive interface your team should be able to hit the ground running to manage your businesses inventory.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.

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