

[Home](#) > [Point-of-Sale](#) > [Using POS](#) > [Returning Items](#) > [Automatically Issue Gift Cards for Returns](#) > Automatically Issue Gift Cards for Returns: Using in POS

## Automatically Issue Gift Cards for Returns: Using in POS

The steps below outline the process of automatically issuing a gift card for refunds (credit transactions).

1. In POS, [post the return](#) like you normally would.
2. Press Total. When the Additional Payment Types dialog displays, select Giftcard.



The transaction amount changes to zero.

3. Tear off the customer's receipt when prompted.
4. When the gift card Activation dialog displays, swipe the gift/merchandise return card, and press Enter.
5. When the card has been activated, give it to the customer.