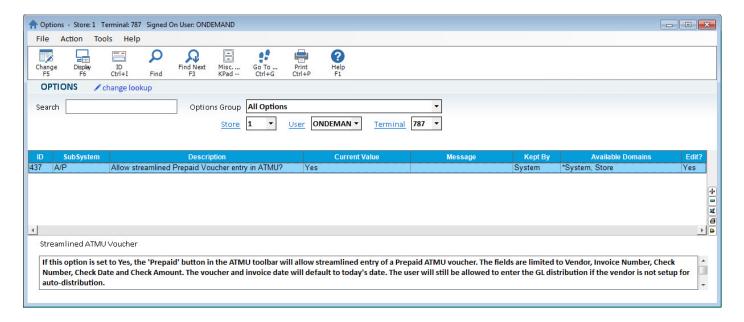Review your settings for Option ID 437. To utilize the Streamlined Prepaid Voucher process this must be set to 'Yes'.

The Streamline Process also requires a 'Yes' setting for Option ID 8888, 'Eagle N Series on System'.