



Mobile Manager

More and more, today's retail owners and managers are on the move—in the aisles, visiting other stores, attending markets and shows, and checking out the competition. But customers and competitors are moving faster too, demanding quick decisions and fast, accurate information on product availability, pricing, and more.

Ask a customer to wait in the aisle while you check a back-office PC or POS for stock levels or discount availability, and that aisle just might be empty when you return.

Now you can have the kind of real-time instant answers you need—wherever you are—with Eagle Mobile Manager. This powerful solution puts critical customer, item, sales, and inventory information—along with vital alerts and insight-rich Compass reports—right where you are, accessible any time through your mobile device. Suddenly, ready answers and better decisions are right there in your hands—wherever you're standing.

A Mobile, Retail Dashboard for Greater Customer Service, Better Decisions

Eagle Mobile Manager is a powerful app for smartphones and tablets, ready to show you what's happening in your business and deliver answers you need right away. The concept is simple: critical data is transmitted from your Eagle system to the Epicor secure data center, where it's optimized for mobile access.

When you need to know how an item is priced, or how much stock you have, what a customer's credit limit is, or how stock is holding up for your top-selling items, simply access it through the Eagle Mobile Manager App. No need to find a POS or back-office PC—or even be in the same store, or the same town—to get answers.

With Eagle Mobile Manager, you can monitor for alerts, run Compass reports, take your business's pulse, and much more, when and where you want—and that's good for you, your customers, and your bottom line.

Benefits

- Get more done, more efficiently, in a more timely manner—by handling tasks with your smartphone or tablet
- Track the health of your business throughout the day by checking on key metrics like GP and receivables on your mobile device
- Keep your prices in line by instantly comparing your prices to what you see in a competitor's store
- Avoid costly stockouts by checking inventory on your top sellers—from anywhere
- Respond quickly when issues arise by receiving automated Eagle alerts on your mobile device
- Save sales & boost customer satisfaction by answering customer inquiries on the spot, in the aisle, or even outside the store
- Make better decisions from anywhere by accessing critical Compass reports via e-mail

Boost Your Own Efficiency

- Answer customer and staff inquiries while on the floor—no need to find a POS or back-office PC to gather information
- Do price or inventory checks for customers without leaving them waiting in the aisle
- Get answers and take action no matter where your job takes you—across the store, to other locations across the store, or anywhere

Keep Your Finger on Your Business's Pulse

- Check the health of your business at any time, from any location, by monitoring sales, GP, receivables, and more, all on your mobile device
- Manage issues as soon as they arise by responding to real-time alerts sent to your device from Eagle
- Is inventory where it should be? Instantly check daily, weekly, and monthly sales on the 100 items you sell the most, so you can initiate orders or transfers if indicated

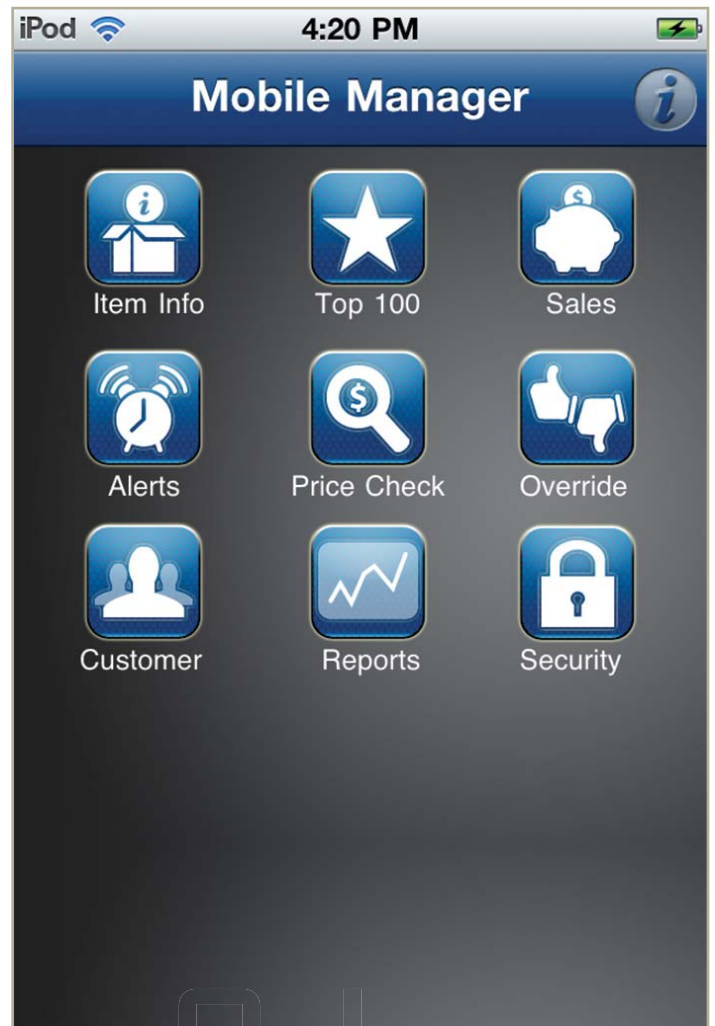
Keep Your Prices Competitive

- See a great price in a competitor's store? Check it against your own pricing immediately, along with cost plus quantities on-hand and on-order—then make a call to take action if the situation warrants

Serve Customers More Effectively

- Pay highly effective personal visits to big customers whenever you're out: simply check your mobile device for customer contact, credit, and other key information
- No reason to lose a sale if there's inventory in the storeroom, in another of your stores, or on its way to you. Check right from the aisle and secure the sale—both you and your customer will be happier

- Access customer information instantly to make decisions on discounts, credit, and more
- Receive and act on override requests no matter where you are, so customers don't have to wait to make credit or specially priced purchases



Make Better Decisions From Anywhere

- Analyze your business without being tied to a PC: preset Compass reports can be directed to your email, accessible on your mobile device.
- Make smarter buying decisions at co-op shows and markets by checking an item's cost, stock levels, and outstanding orders—without leaving the vendor's booth

Requirements

- Currently licensed Eagle, Release 21 or higher
- Technology Foundation Platform
- One or more iOS devices:
 - Apple® iPod touch® or iPhone® 3G or higher (4G recommended)
 - Apple iPad® or iPad2
- Apple iOS 4.2 or higher
- Apple iTunes® 10 or higher
- Mac® or PC suitable for iTunes 10 or higher
- Android 2.2 or higher
- Mobile or Wi-Fi Internet access

About Epicor

Epicor Software Corporation is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With more than 40 years of experience, Epicor has more than 20,000 customers in over 150 countries. Epicor solutions enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. For more information, visit www.epicor.com.

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