Manufacturer Coupons

Robert:
The manufacturer issued a coupon for these, so we expect them to move quickly.

Andrew:
I haven't used a manufacturer's coupon before. Are they different than a normal coupon?

Robert:
A little, the discount is coming from the manufacturer instead of us. That means we charge the customer a reduced price, and then report the difference back to the manufacturer for compensation.

Come with me, let's make sure we have our coupon options set up right, then I'll show you how to enter one at Point of Sale.

Andrew:
Sounds good to me!
Select a topic and we'll get started.

Topics

- Setup

- Validations

- At POS

Manufacturer Coupon Setup

To setup up your system to accept Manufacturer Coupons, open Options Configuration (OPT).

Right click the Id field, select Filter on ID. Enter the Option number and choose Apply Filter. You could also filter on the Description field for manufacturer coupon to show all options related to our topic.

Before any others, set Option 9910 to Yes to use Manufacturer Coupons. Confirm that the Options align with your store policy, in particular numbers 9920, 9921, and 9922.

You need to define an Alternate Tender for Manufacturer Coupons. To locate those options, clear your filters, and filter on description for Alternate Tender

Assign an Alternate Tender type to Manufacturer Coupon and continue to the next step: defining Manufacturer Coupon Validations.

Maintain Manufacture Coupon Validations (VIEWMCV)

With Security bit 1039 enabled, access Maintain Manufacturer Coupon Validations (VIEWMCV) and enter the Company Prefixes, Family, Codes and Retailer Codes so Eagle knows which types of Manufacturer Coupons are acceptable in POS.

Click Add, select your type, and complete the requested details.

To change or delete an existing entry, highlight it in the grid and select the Change or Delete button.

Once you have your coupon validations set up, you're ready for point of sale!

Manufacturer Coupons at Point of Sale

Eagle supports Manufacturer Coupons on Sales and completed suspended transactions.

Scan a Manufacturer Coupon while on the Posting Screen and Eagle enters it as the Manufacturer Coupon Alternate Tender Type.

After scanning Eagle may display an Enter Coupon Value dialogue box. If this happens, enter the appropriate value and select OK.

You can manually enter Manufacturer Coupons if security bit 1038 – Allow Manual Entry of Manufacturer Coupons in Point-of-Sale, is set to Yes. Open the Posting menu and select Enter Manufacturer Coupon and type the coupon details.

On the Totals Screen, Eagle treats the Manufacturer Coupon as an alternate Tender. The value does not affect the subtotal but is reflected in the Total Due.

You can now enter payment and complete the transaction as usual.

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