The **Option ID Numbers** listed here will need to be appraised prior to running Enhanced Fax processes. A full explanation of each is also located in the Eagle Online Help document titled 'Setting Up Options and Defaults for Enhanced Fax'.

Password protected ID's will need to be enabled by the Epicor Licensing department. Please contact the Advice Line for assistance.

ID	SubSystem	Description	Current Value	Edit?
3348	ALERT	Record "FAX failure" alerts	Yes	Yes
3370	E4WDI	Print buyer signature on laser printed, faxed or emailed purchase orders	Yes	Yes
3374	E4WDI	Default buyer signature when laser printing, faxing or emailing from RPO		Yes
5039	FAX	Enhanced FAX capabilities	Yes	Pwd
5040	FAX	POS FAX time	10:00 PM	Yes
5041	FAX	Point-of-Sale FAX cover page default selection	Y=Transmit cover page	Yes
5042	FAX	FAX and batch invoice network printer	1	Yes
5043	FAX	POS FAX memo file		Yes
5044	FAX	Print one copy when faxing from POS	No	Yes
5045	FAX	Always display POS FAX dialog when faxing	Yes	Yes
5046	FAX	Enhanced Fax Setup is Completed	Yes	Yes
5047	FAX	Enhanced Fax - the image of each fax is retained only for the day sent	Yes	Yes
5048	POS	Include store name on POS FAX documents	No	Yes

Options ID# 3348: 'Record "FAX failure" alerts'

This Alert option determines if you want the system to generate an alert if a FAX fails to transmit.

Y = An Alert will be generated each time a FAX request fails to transmit. The Alert includes the time of failure, the FAX request ID, and reason for the failure.

N = FAX Alerts for transmit failures will not be generated

Options ID# 3370: 'Print and fax buyer signature on purchase order'

(Signature Capture users only)

Y = Electronically stored buyer's signature prints on laser and faxed purchase orders.

N = Do not include buyer's signature on laser and faxed purchase orders.

Options ID# 3374: 'Default buyer signature when faxing or printing from RPO'

(Signature Capture users only)

This option determines which electronically stored buyer's signature will print or FAX on a Laser PO if the buyer that was used on the purchase order does not have a signature on file. The value entered in this field must exist in the User Record File (MUR).

Leaving this option blank will print or Fax purchase orders with electronically stored buyer's signatures for the buyer specified on the purchase order. If the buyer does not have an electronic signature on file, no signature is included.

Entering a user name in this option allows the system to use his/her signature in cases where there is not a signature on file for the buyer on a PO. The system will use buyer's signature for this user for purchase orders printed or faxed from the Purchase Order Format Report (RPO).

Options ID# 5039: 'Enhanced Fax Capabilities'

Enables enhanced fax capabilities for Point of Sale and other applications with laser printer forms. This option is password protected and must be set by an Epicor representative.

Options ID# 5040: 'POS FAX time'

This option allows you to specify a time for POS Faxes to be transmitted on a daily basis. The FAX queue will store the requests and begin transmitting when the specified time has been reached on the Eagle server. In the POS FAX Transmission window, you can enter a new time or leave the field blank to have the FAX transmitted immediately once the POS transaction has been completed. The FAX Time field is located in the POS for Windows Fax Transmission window.

If this option is blank, POS will default to transmit transactions as soon as they are completed. However, you can still enter a FAX time for specific POS transactions.

Options ID# 5041: 'FAX cover page'

Y = Transmit cover page. Each time a FAX is generated from POS or RPO for Windows, the system defaults the Cover Sheet option to Y. This value can be overridden in the Eagle for Windows POS FAX Transmission or RPO FAX setup window.

N = Omit cover page. Each time a FAX is generated from POS or RPO for Windows, the system defaults the Cover Sheet option to N. This value can be overridden in the Eagle for Windows POS FAX Transmission or RPO FAX setup window.

Blank = Use the value in the FAX Application Cover Page, which you specified during the FAX software installation.

Options ID# 5042: 'FAX network printer number'

Enter the MPS printer number that identifies the Eagle Network printer to which Eagle for Windows POS will submit FAX requests. This printer is attached to a PC with the Eagle Listener program running and the Adobe PostScript driver installed.

Note: This option only applies to POS. Purchase Orders and A/R statements use their printer/spooler entry to process FAX requests.

Options ID# 5043: 'POS FAX memo file'

This option allows you to incorporate an Eagle Editor file (from Legacy) into the Eagle for Windows POS FAX Memo field. Each time the Eagle for Windows FAX Transmission window displays, the contents of the Editor file displays in the Memo field.

Leave this option blank to not have an Eagle Editor file automatically posted into the Eagle for Windows POS FAX Memo field.

Note: Do not enter any value in the 'Memo File' field in RPO if you are <u>not</u> using this feature. Fax transmission will not complete properly.

Options ID# 5044: Print one copy when faxing from POS

This option only applies if you are using laser invoice printers.

Y = Eagle for Windows POS prints only one copy of the Eagle invoice if the invoice has been Faxed, regardless of how many copies are specified to print in Device Configuration.

N = Eagle for Windows POS prints the number of invoice copies specified in Device Configuration on Faxed transactions.

Options ID# 5045: 'Always display POS FAX dialog when faxing'

Y = Automatically display the Eagle for Windows POS FAX Transmission window when the user enters Eagle for Windows POS Totals. The clerk can press Enter to accept the FAX parameters and FAX the transaction or click Cancel to abort the FAX when the transaction completes.

Note: The Invoice field in Customer Maintenance (MCR), on the Misc tab, must be set to Y in order for the Eagle for Windows POS FAX Transmission window to automatically display in POS Totals.

N = Do not display the Eagle for Windows POS FAX Transmission window when the clerk enters Eagle for Windows POS Totals. The clerk can display the Eagle for Windows POS FAX Transmission window from the Totals Menu in order to modify any of the FAX information. When the Eagle for Windows POS transaction completes, the system will automatically FAX the transaction.

Options ID# 5046: 'Enhanced Fax Setup is Complete'

After completing all of the steps required for the Enhanced Fax installation, enter 'Y' to active the function. Failure to complete the enhanced fax printer set up before enabling this flag will prevent some Eagle applications from faxing.

Options ID# 5047: 'Enhanced Fax - the image of each fax is retained only for the day sent'

This option determines if the image of each fax sent is retained on the system for the day it was sent, and then is deleted that night by maintenance. If set to 'No' the image of each fax sent is retained on the system and deleted from the system by your answer in Option 7238, Days to keep FXI Archive.

Options ID# 5048: 'Include store name on pre-printed laser forms for Fax'

This option is relevant if all three of the following apply to you:

1. You use pre-printed invoices,
2. Options ID #50 "Print Invoice with Store Name (Y/N/E)" is set to No
3. You are FAXing invoices without a logo file.

Set this option to 'Yes' if you want the system to include the store name when you FAX an invoice.

Fax Priority Field
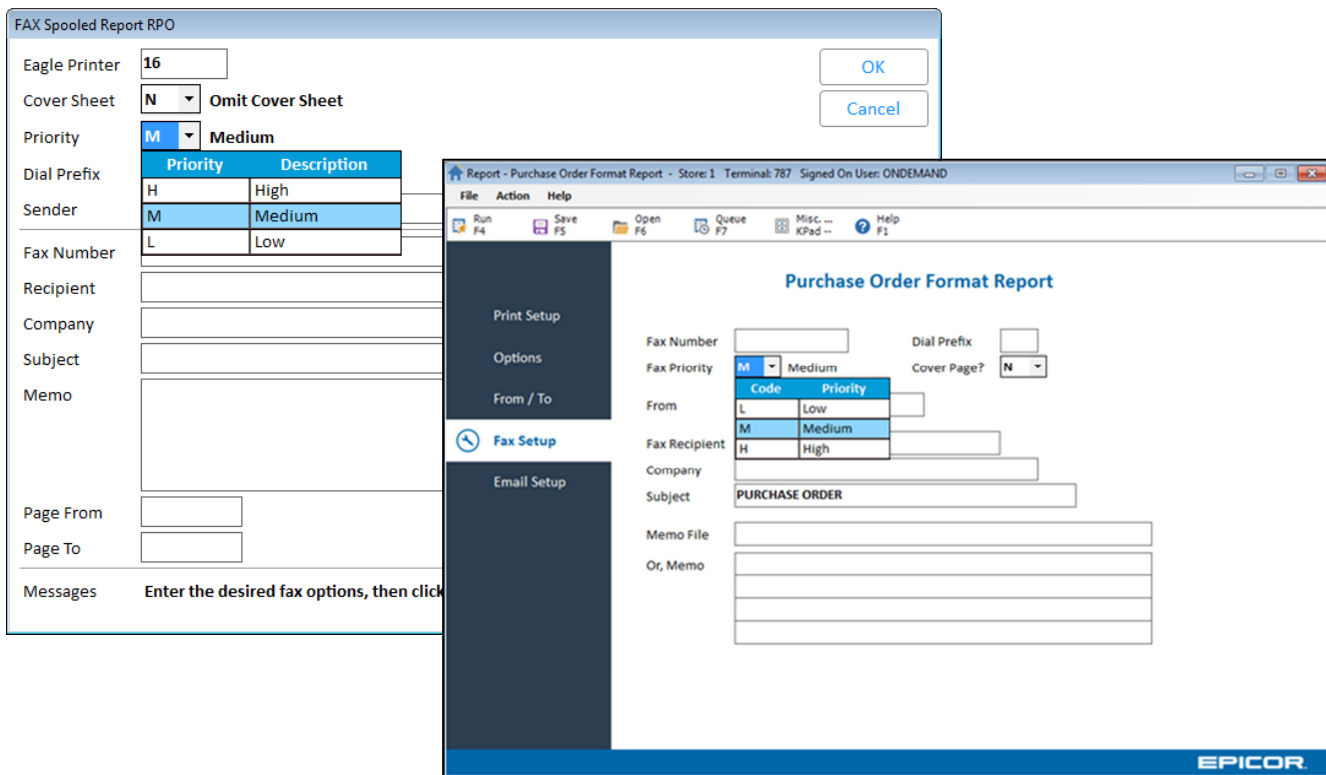
H = High: If the initial attempt fails, the system will attempt to send the fax three more times in five minute intervals, for a total of four attempts.

M = Medium: If the initial attempt fails, the system will attempt to send the fax two more times in five minute intervals, then three more times at 30 minute intervals, then ten more times at 120 minute intervals, for a total of 16 attempts.

L = Low: If the initial attempt fails, the system will attempt to send the fax two more times in five minute intervals, then seven more times at 100 minute intervals, for a total of ten attempts.

Printer Setup

The chart below identifies the Printer Numbers and Various Options used when faxing from Eagle applications. Please contact your Local Platform Specialist for any concerns regarding Printer setup.

Function	Print To	Eagle Printer	Printer Number	Channel Number	Laser Statements?	Laser PO?	MCR (Misc Tab)
RSM	F	N/A	Fax Printer Number	Fax Printer Number	Y	N/A	Y
RPO	N/A	N/A	Fax Printer Number	N/A	N/A	Y	N/A
POS	N/A	N/A	N/A	N/A	N/A	N/A	Y, A or O
MSP	N/A	Virtual Fax Printer	N/A	N/A	N/A	N/A	N/A

The Security Bits listed here will need to be examined for Users setting up or processing Faxed documents.

Sub System	Capability	Number
SYSTEM	Allow faxing, including faxing in POS	218
SYSTEM	Change fax configuration constants	250