

## Restricted Sale Items

If you sell items that are restricted by law, you know that you must verify that the customer is allowed to purchase the item in question. Follow along to see how you can ensure that customers have the appropriate qualifications to purchase restricted items in your store.

In this course, you'll learn how to setup Inventory and Customer records in order for the Customer to buy Pesticide-type , and age restricted items. including those that are restricted. Select a Topic to get started.

### Topics

- Pesticide Restricted
- Age Restricted

### Pesticide Restricted

The first step in managing pesticide restricted items is to code the pesticide SKUs so the system knows to check the customer's record for the proper license when you scan the item. Open IMU and display the pesticide item.

Then open the Codes tab and find the \*Tally field.

When you open the list of codes for this field, you'll see four choices:

B – used for pesticides that require a license to purchase.

D – for Dual Use pesticides (pesticides that have both an agricultural and non-agricultural use).

J – for Restricted use pesticides available only to certified applicators, and

K – for Dual restricted use pesticides.

In this example we'll select B – Pesticide SKU.

Then press Change to save the code.

The next step is in Customer Maintenance.

Here you'll enter the licensing information for each customer who would like to purchase this type of item.

Open the Miscellaneous tab and select the Pesticide License hyperlink.

Enter Restricted Use License number, and Restricted License Expiration date in the appropriate fields.

Any one of these license types allow the customer to purchase items coded as B – Pesticide SKU.

When you finish, select OK or press Enter.

Note that after selecting OK, you must press Change to save the license information on the Customer account.

When you sell a pesticide item marked with Tally Code B at POS, Eagle checks the customer's record to verify that you have a valid non-expired license on file.

If the license is valid, the pesticide license number and expiration date prints on the invoice.

If the license has expired or there is no license information on the customer's record, Eagle will not allow you to sell the item to this customer.

The Second Tally code related to pesticides is tally type - D, which refers to a Dual Use Item. These items have agricultural and non-agricultural uses and don't need a license for purchase.

Setup for this type pesticide is a one-step process.

You need only tag the inventory item with tally type D and you're done.

When a Customer brings this type of item to Point of Sale, Eagle doesn't check to see if the customer has a valid license, but it does prompt the customer to sign the signature capture pad saying that the item is for non-Farm-use.

A note to this effect also prints on the customer's invoice.

The next two types of pesticides require a few more steps in set up.

These are Restricted Use and Dual Restricted Use Pesticides, and you can only sell them to customers with a Restricted Use license due to the risk of environmental damage such as groundwater contamination or health hazards.

Select Tally code J if the item is Restricted Use or K if it is Dual Restricted Use.

In Customer Maintenance, assign the Pesticide License and expiration date as before.

## Age Restricted

Pesticides aren't the only items that have restricted sales.

There are many products, including Alcohol, Tobacco, or Spray paint, that have sales restrictions based on the customer's age.

Eagle gives you options in configuring your system to help make sure that sales clerks don't sell these items to underage customers.

Open Options Configuration and review the pertinent items by filtering the description for minimum age.

You have two different sets of Age Verification options available in Eagle.

While they function the same, they enable you to set up two different minimum ages.

For example, you might use one set of options to define a minimum age of 18 while the second set specifies a minimum age of 21.

Eagle identifies these as TYPE 1 items or Type 2 items.

Let's start with the first set of options: 9412 through 9414.

Option 9412 is where you assign the Minimum Age value, in this case 18.

Now you'll need to tell the system what User code position to use when tagging the Inventory items that you can't sell to anyone under 18.

You can select any of the regular or expanded User codes for option 9413.

Option 9414 tells Eagle what character code to use in the specified location to tag the items.

For example, you could use the letter P to tag spray-paint items or the letter T for Tobacco. Any character is valid.

If you sell several items restricted to ages 18 and older, you may want to create a general code, such as M for mature since you only have two sets of options to work with.

To implement this plan, when you add a SKU to your inventory that has a minimum selling age of 18, you would open the Codes tab, find the User Code location that you specified in Option 9413, and type the code you created for Option 9414.

Then save the changes.

If you're setting up two minimum ages, you'll repeat these steps using options 9416 through 9418.

There are two other options related to Restricted-by-Age type items.

Option 9419 tells the system to Post the Minimum Age Birthdate as either an Internal or External comment.

External Comments print on the customer's receipt while Eagle stores Internal comments on the system.

Option 9420 tells the system to post an Internal Comment, an External Comment, or No comment with Underage Comment message when the customer has not met the minimum age.

Let's examine how this looks at Point of Sale after you have the options configured and the age-restricted items coded appropriately.

When a customer tries to purchase an age-restricted item, the system notes the User Code related to the minimum age and prompts the clerk to enter the Customer's birthdate.

Based on that information, the system either allows or disallows the sale of the item.

If Option 9419 or 9420 have been set to post external comments, that information prints on the customer's invoice.

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### Corporate Office

804 Las Cimas Parkway  
Austin, TX 78746  
USA

Toll Free: +1.888.448.2636  
Direct: +1.512.328.2300  
Fax: +1.512.278.5590

### Latin America and Caribbean

Blvd. Antonio L. Rodriguez #1882 Int. 104  
Plaza Central, Col. Santa Maria  
Monterrey, Nuevo Leon, CP 64650  
Mexico

Phone: +52.81.1551.7100  
Fax: +52.81.1551.7117

### Europe, Middle East and Africa

No. 1 The Arena  
Downshire Way  
Bracknell, Berkshire RG12 1PU  
United Kingdom

Phone: +44.1344.468468  
Fax: +44.1344.468010

### Asia

238A Thomson Road #23-06  
Novena Square Tower A  
Singapore 307684

Singapore  
Phone: +65.6333.8121  
Fax: +65.6333.8131

### Australia and New Zealand

Suite 2 Level 8,  
100 Pacific Highway  
North Sydney, NSW 2060  
Australia

Phone: +61.2.9927.6200  
Fax: +61.2.9927.6298