PHONE SYSTEM QUICK REFERENCE GUIDE

508.778.9151

APPLICATION SUPPORT

- Transition Team
- **2** Inventory
- **3** Accounting
- 4 General

SYSTEMS SUPPORT

- Printers
- **2** Unix/Linux Server
- **3** Wide Area Networking
- **4** Eclipse on Windows, Igate or Imaging Server

COMPANION PRODUCTS

1 Companion Support

2 EDI

Companion Support handles PDW, Web Commerce and other Companion Products.

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EDUCATION & CONSULTING

This department handles online training, Eclipse University classes and Eclipse consulting.

SOFTWARE UPGRADES

This department schedules Eclipse software upgrades and handles questions about preparations for a pending upgrade.



SALES

- 1 Technical Sales / Hardware Maintenance
- **2** Inside Sales
 - Curt Smith
 - **2** Jill Sorrentino
 - **3** Jeff Sarnelli
 - 4 Jeff Kroeker
 - **5** Drew Mapplebeck